



Project Hope for the Homeless

Friends Helping Friends Annual Report 2019

www.ProjectHopefortheHomeless.org

Ecumenical Shelter Network of Lake County, Inc.

d.b.a. Project Hope for the Homeless

2019 Board Of Trustees

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Mission Statement

To respond to the human hurts and hopes of persons in Lake County who are homeless by providing emergency shelter, care and guidance in the name and for the sake of Jesus Christ.

Vision

To be a proactive solution in helping persons who are homeless reach independence in Lake County.

www.ProjectHopefortheHomeless.org



A Note from the Executive Director

Dear Friends in Mission,

On February 14, 2020, we turn 27 years old. I remember when I turned 27. I had just been asked to take on more responsibilities as the executive director! Just prior, I was working as a homeless outreach worker on the streets and began at Project Hope for the Homeless as an overnight Residential Specialist. Wow, how time flies!

The Residential Specialist was the first paid position Project Hope for the Homeless offered; and today, it remains the most critical. It is the main key for our successful positive transitions to treatment and housing upon discharge. At the present time, nearly 90% of our 476 guests have reached this benchmark! Many shelters do not have an advocate for people they serve who work to guide them throughout their entire stay. The founding trustees were very insightful in creating this role and the name of the organization.

Today, we are restoring hope and renewing lives with a 50-bed shelter which includes a 38-bed adult shelter and building resiliency one family at a time in a separate 12-bed wing for parents with children, aftercare services, and a 3-unit transitional home for seniors who are homeless. We are in the midst of finalizing plans for more expanded services in the next 3 years. This is primarily due to a committed and caring community, faithful volunteers, passionate donors, and experienced staff.

In conclusion, please do not think I have forgotten what the shelter guests offer. They are often angels of whom we are unaware. I find myself in the beautiful position of being surrounded by many of them as volunteers, donors, staff and community partners today. We hope you join us in producing more of these results.

In Jesus' Service,

A handwritten signature in black ink, appearing to read 'Judy Burr'. The signature is fluid and cursive.

Judy Burr

Executive Director

Ecumenical Shelter Network of Lake County

dba Project Hope for the Homeless

The Faces of Project Hope for the Homeless

Judy Burr Executive Director



My first role working with persons who were homeless was with Catholic Charities, placing those without a home into hotels on behalf of the County Commissioners. I knew this was my calling. God then led me to Project Hope for the Homeless the year it opened where I served as the first Residential Specialist. I would eventually accept the Executive Director position, and have been leading Project Hope for the Homeless ever since.

Denise Jones Social Services Director



In 1997, I was hired on as the first Residential Assistant. When Miss Roberta Schultz retired as the daytime social service worker, I was blessed to be led to this position through prayer. There was no question God wanted me to work with people who are homeless by sharing His love. I've been so blessed by all we serve. It's not always easy, but I know God has a perfect plan for our guests.

Diana Capanna Families Moving Forward Program Director



I began my employment with Families Moving Forward as an SOS Sub and RA in 2016. Due to a family crisis I had to take a break. In August 2018 I came back as the Program Director for Families Moving Forward. It was definitely a "God thing". God knew I needed it and it needed me. My past education, experience working for years in the field of social work and my position as an Officer for the Salvation Army, prepared me for the joys and challenges I have today.

Jim Steel Families Moving Forward Program Coordinator



I was seeking a position where I could serve those in need. After much fasting and prayer, and asking for intercession from the saints (especially St. Jude), I was led to Project Hope for the Homeless as a substitute. Shortly after this, the full time position of family program coordinator became available I was blessed to be offered the position.

Tonya Abney Aftercare Coordinator



My journey started in 2003 when I completed my practicum hours for Lakeland at which time the shelter was only open from Oct - April. I returned as an employee serving as the Aftercare Coordinator in 2009. Since that time, I have witnessed so much growth and many miracles take place here on 25 Freedom Rd. I've been so blessed to work next to some amazing people.

Development Director Michael K. Lawrence II

My experience with Project Hope for the Homeless started off as a volunteer back in 2013. Three years later I was hired on as the Development Director and truly believe this is God's calling on my life. I have 15 years experience in customer service and sales and a huge passion for helping people of all walks of life who are struggling to survive. physically, emotionally, spiritually, or mentally.



Volunteer Services Director Missy Knight

After prayerfully seeking God's will for my life, I answered a Divine calling to serve at Project Hope for the Homeless October 2005. I am thankful to use my education and talents in communications and management to serve Jesus with some of the most amazing people on earth: volunteers!



Finance Director Marian Ruckert

In August 1997, I was working for another nonprofit's open house where I met Carla Cegielski, a past trustee. Several years later, when Project Hope for the Homeless wanted to obtain an Accountant, Carla recommended me to the board of trustees and to the Executive Director Judy Burr. I was hired, and from there I began a 20 year+ career with this organization. I've enjoyed helping it grow from a budget of \$300,000 to a million dollar organization.



Grants and Communications Coordinator John Hutchison

Initially, I came to learn about Project Hope for the Homeless in 1998 when I began as a reporter for The News-Herald. This organization became part of my beat and I grew very familiar with it. Nineteen years later I was working for Congressman Dave Joyce when Judy called me and asked for any leads to help find a new Grant Writer and Public Relations Coordinator. I called her back the next day to say I was the one interested!



Administrative Assistant Kelly Tanner

A year before I started at Project Hope for the Homeless I began praying and thanking the Lord for a new position not knowing where He would lead me. In the middle of a tough job situation, I received a text from Judy Burr saying, "The Lord has a position for you here at Project Hope." I called her back and had an impromptu tour and discussion about the position. By the end of the day Judy asked me when I could start, and had a new job I know the Lord wanted just for me.



Property Maintenance Manager Bryan Bossert

In 2012, I came to Project Hope for the Homeless as a volunteer. In 2013, I was hired as a Residential Assistant, and by 2014 I was hired as a Residential Specialist. In 2015, I was hired as the Property Manager and I serve in that and the RA role now. I am honored to serve as a proactive member with a team of professionals who strive to help the homeless individuals here in Lake County, Ohio.



Programs at Project Hope for the Homeless



Adult Shelter - The adult shelter is open daily from 7 p.m. to 7 a.m. to serve men and women guests. In 2019, we provided 405 adults with emergency shelter, a hot dinner, light breakfast, packed lunch, showers, linens, basic necessities, clothing and laundry vouchers, educational and recovery workshops from 30 partners, optional spiritual support, and weekly one-on-one meetings with a trained, professional staff member who helps guests set and achieve goals or provides them with referrals for treatment that is more comprehensive to help them achieve their most abundant life.



Families Moving Forward - This program began operations off-site in 2013 and now operates in a separate wing specifically built for them on our 25 Freedom Road facility from 1 p.m. to 7 a.m. weekdays and 7 p.m. to 7 a.m. on weekends. This program provides the same services as the adult shelter and additionally provides families and children with greater consistency and routine in a child-friendly, family-focused program to help build resiliency one family at a time. In 2019, we served 117 individuals including 71 children and 46 adults. As they move to housing, each child is given a 'crate for kids' hamper filled with themed bedding and items for their new bedroom (from partner agency, Christ Child Society).

Aftercare - In 2007, Project Hope for the Homeless launched the Aftercare program to meet the needs of former guests. Through monthly support meetings with educational and entertaining topics, care packages, regular service referrals, frequent communication, social events and linkage to housing subsidies, the program has reduced recidivism from 20% to less than 10%. It has helped former guests become shelter employees, volunteers, board members and supporters, and community leaders. In 2019, there were 137 participants (72 households) in aftercare.



Senior Care Hope House - In 2019, Project Hope for the Homeless began a 3-unit transitional housing program for seniors ages 62 and older who find themselves homeless. As an extension of our aftercare services, these persons receive subsidized or free rent for up to 90 days. This provides them with 24/7 shelter and the same type of case management offered sheltered guests. They also receive Meals on Wheels daily (provided by partner agency, Lake County Council on Aging) as well as transport to/from physician appointments and/or the grocery store. Assistance is provided as needed for laundry, chores or smaller tasks as needed. There were 7 Hope House residents in 2019.

Project Hope for the Homeless 2019 Statistics

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- 476 persons served, 13,699 shelter nights total
 - 38 households (23 single mothers, 5 single fathers, 6 couples, 4 married)
 - 267 men, 138 women, 71 children
 - 88% positive outcomes (people obtaining treatment or housing from shelter)
 - 29 - day average stay
 - 12% were gainfully employed upon entry and 6% more gained employment
 - 24% entered with disability income and those not previously linked, were linked to supportive services
 - 5% of our guests were veterans of the United States military
 - 66% of our guests struggled with chemical dependency and/or mental health issues
 - 85 EMS calls occurred: 42 medical, 30 mental health, 9 chemical dependency, 4 disorderly
 - 198 incidents were de-escalated by our professional staff; only 26% of incidents required EMS
 - 72 households participated in aftercare including 82 adults and 59 children
 - 7 senior citizens participated in the new Senior Care Hope House program
 - More than 8,000 people served since 1993

Finances Year-End 2019

Individuals	\$ 324,673
Government	\$ 177,302
Foundations	\$ 118,938
Businesses	\$ 97,554
Grants	\$ 92,538
Churches	\$ 59,827
Project Hope Special Events	\$ 44,757
Schools/Civic Organizations	\$ 28,958
Other	\$ 968
<u>Total Income</u>	<u>\$ 945,515</u>
Personnel	\$ 701,290
Facility Costs	\$ 109,802
Office/Admin	\$ 95,553
Guest Service	\$ 36,487
<u>Total Expenses</u>	<u>\$ 943,132</u>
<u>Surplus</u>	<u>\$ 2,383</u>
In-kind Supplies and Service	\$ 185,625

These numbers are unaudited to date.

Sponsors for 2019 Night of Hope

Platinum:

The Koch Family

Diamond:

Fredon Corp.

Lubrizol Corp..

Gold:

Vocon

Silver:

Bluestone Perennials

ComDoc

Huntington Bank

JLP CPA's

Knowtion

Ladies and Gentlemen

Location Carpet

Simply Church

Westminster Financial

Total Funds Raised:

\$29,570



Sponsors & Partners for 2019

Jog with a Frog 5K

Headlining Sponsor:

Aqua Doc Lake and Pond Management

Additional Sponsors:

Trans - America Financial

Visiting Angels

Windsor - Laurelwood Hospital

Fitzgerald Tours

Lake County Captains

Lassick Excavating

Scooter's Dawghouse

Entertainment:

Michael McFarland & Amanda Nyx

Timing:

Stasny Road Racing

Face Painting:

Rebecca Breuning

Safety:

Painesville City Police Department

Total Funds Raised:

\$4,152



Friends Helping Friends

2019 Campaign

Major Gifts	\$ 219,581
Individual Gifts Under \$1,000	\$ 112,753
Total Individual Giving	\$ 332,334
New Donor Acquisition	\$ 35,714
Endowment Fund	\$ 104,199



Outside Events Sponsored by Community Partners

Joe Zingales and The Zingales Team Berkshire Hathaway Home Services

Harlem Globetrotters Legend's Event - \$6,000

Football Squares - \$1,750

Raffle - \$200

Golf Outing - \$20,803

Mac Schafer

Lake County Rock and Roll Circus - \$837

Monster Mash - \$453

Savelli Dance Holiday Recital

\$8,100

Scooters Dawg House (Birthday Sign Proceeds)

\$440

St. Helen's Holiday Concert

\$4,587

Partnerships

Action for Recovery - Christian 12 Step

Christ Child Society - Crates for Kids

Citizen Circle - re-entry for ex-offenders

Cleveland Rape Crisis Center - prevention

Code Blue - inclement weather shelter

Council on Aging - Meals on Wheels

Crafts with Kay - adult wing

Crossroads Health - children/youth behavioral health/adult crisis intervention and training in de-escalation techniques

Extended Housing - outreach to persons experiencing mental health issues

Fine Arts Association - art, dance, music, theater for children

Forbes House - domestic violence education

FrontLine Services - U.S. veterans

Lake County ADAHMS Board - training on suicide prevention



Lake County Job & Family Services - training on child abuse/neglect

Lake County General Health District - HIV/TB testing & vaccines

Lake County Narcotics Agency - training for identification of drugs and paraphernalia

Lake County Sheriff's Office - active shooter training

Lakeland Nursing internships - health & wellness workshops

Lakeland Resource Center - employment readiness and resume building

Laketran - weekday transportation

Lifeline Community Action Agency - rental subsidies and 2-1-1 info and referral line

Morley Library - reading to the children

Painesville Twp. Fire Dept. - training in CPR/first aid

OSU Extension Office - parenting, self-care, daily living skills, communication

Salvation Army - daytime drop-in and hot lunch program

St. James Episcopal Church - hot meals

Lake County Veterans Service - U.S. veterans assistance

Wesley, Daisy & Betty Davis - therapy pooches for families

WomenSafe - domestic violence prevention, signs and stress management activities



Volunteers in Mission Together

- 9,219 hours of heartfelt service donated in meal prep and labor
- \$185,625 saved in operations thanks to the above contribution
 - 5,883 hours in volunteering in the adult shelter
- 1,524 hours in volunteering in the Families Moving Forward wing
 - 1,695 hours in provision of our nightly meals
 - 142 active volunteers at year-end 2019
- 10 volunteers gave 200+ hours of their time:

Top Ten Servants of 2019

Tom Loomis - 600 hours

Ernie Hines - 374.5 hours

Lakeland Nurses - 312 hours

Phil Seybolt - 248 hours

Frankie Blanchard - 230 hours

Patrick Joyce - 227 hours

Billie Lelle - 225 hours

Laurie Ferro - 213 hours

Diane Prymas - 208 hours

Jim Formanik - 206 hours

Daily Prayer Guide for Project Hope for the Homeless

Monday – Our programs and guests participating in them
(Adult Shelter, Family Shelter, Aftercare, Senior Hope House)

Tuesday – Our Staff

Wednesday – Our Leadership

Thursday – Our Volunteers

Friday – Our Financial Stability

Saturday – Local Community

Sunday – Give thanks to God for all He has done and will do
through Project Hope for the Homeless

Interested in joining our prayer team? The first step is to simply remember us in your daily praying time. We would also love to be on your prayer chain at church. If you would like further details, call Judy Burr, Executive Director, at 440.354.6417 ext. 107.

Project Hope for the Homeless How to Help a Person Without a Home

If you see someone in need, call 2-1-1 or 440-639-4420 to find out if we have a bed available.

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If you see someone in need of services, call Extended Housing outreach workers at 440-352-8424 and they will visit/evaluate the situation. They have resources that can help obtain treatment and housing for that person.

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Don't give anyone a ride (you never really know their situation or background). Project Hope for the Homeless and other agencies have bus tokens and gas vouchers for vital appointments.

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If someone is hungry, don't give them money, give them a gift certificate or actual food (money may be used for his/her addiction).

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If someone tells you they have been evicted from the shelter, there is good reason (we do accept re-admission interviews to people who are eligible, permanent evictions may be due to threats or dangerous behaviors).

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As much as you may want to take someone home or give out your personal information, don't do so. Again, 2-1-1 has all information he/she may need and there is a support hotline 440-953-TALK for people in crisis.

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If there is a question you cannot help someone with that lives at Project Hope for the Homeless, direct them to the staff on duty or the Social Services Director, Denise Jones, 440-354-6417 x102.

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Pray with them or for them, but be careful about putting yourself in a situation alone.



Do you or someone you know need shelter? From a Lake County phone number call 2-1-1, otherwise call 440.639.4420 to reserve a bed at Project Hope for the Homeless.

www.ProjectHopefortheHomeless.org

Location:

25 Freedom Rd. in Painesville Township

Mailing Address:

PO Box 2035

Painesville, OH 44077

Administrative Office Hours:

8:30 AM - 2:30 PM

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