

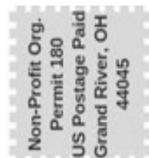


# Project Hope for the Homeless

*Restoring Hope. Renewing Lives.*

P.O. Box 2035 | 25 Freedom Road | Painesville Twp., Ohio 44077

*Return Services Requested*

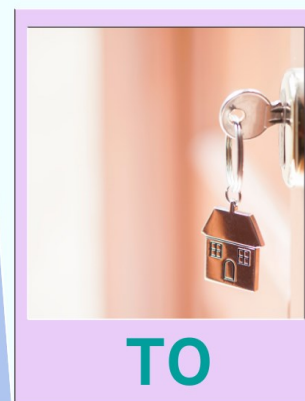


# Project Hope for the Homeless

*Restoring Hope. Renewing Lives.*



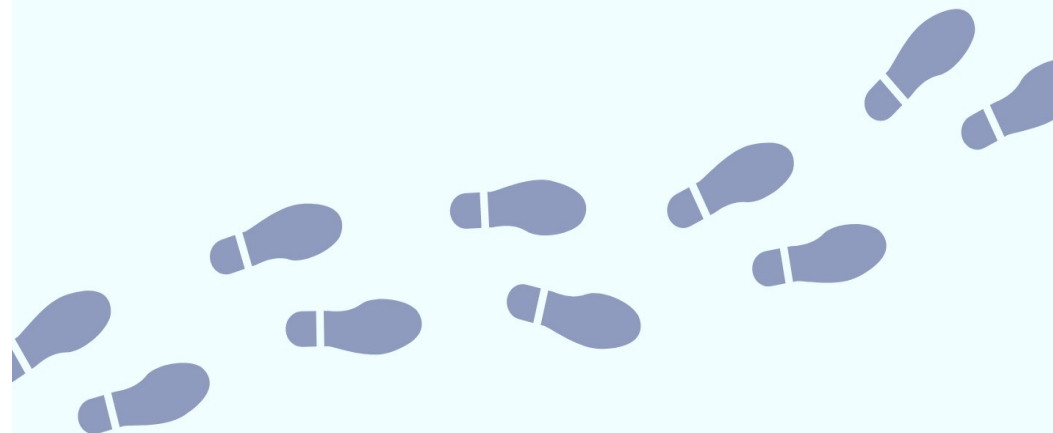
PATH



TO



JOY



## 2022 ANNUAL REPORT

# TABLE OF CONTENTS

2. A letter from the Executive Director
3. Mission and Vision Statement
4. Program and Training Partners
5. Adult Shelter
6. Families Moving Forward
7. Hope House & Hope Hotel
8. Aftercare
9. Meals & Volunteer Services
10. Financial Overview
11. Communications
12. Grants
13. Donor Data
- 14-16. Highlights of 2022 Progress
17. Jog With a Frog
18. Experience The Hope Dinner
19. 2022 Blessing Award
- 20-21. Property Management Highlights
22. Executive Trustees & Leadership Team



## EXECUTIVE TRUSTEES



Dan Ashmore, Chairperson  
Kevin Schrum, Interim Chairperson

### Members-at-Large:

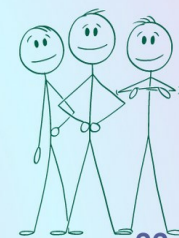
Rev. Gerald J. Bednar, Ph.D. J.D.  
Jason Grimm  
Mary Hofer  
Patrick Joyce  
Robert Rader  
Phil Seyboldt  
William "Billy" Walter  
Roserese Williams  
Mary Hofer



## LEADERSHIP TEAM



Judy Burr, Executive Director  
Tonya Abney, Aftercare Coordinator  
Bryan Bossert, Property Manager  
Diana Capanna, FMF Program Director  
John Hutchison, Community Engagement Director  
Denise Jones, Social Services Director  
Dave Kerr, Property Assistant  
Missy Knight, Volunteer Services Director  
Cheryl McAndrews, In-Kind Coordinator  
Liz Miller, Receptionist  
Marian Ruckert, Finance Director  
Erica Shaw, Social Services Advocate  
Kelly Tanner, Executive Assistant  
Erin Turner, LISW-S, Clinical Consultant  
Terri Zmina, Grants Manager





## PROPERTY MANAGEMENT GROUPS

Shore Middle School sorted goods and pre-packed lunches



Memorial Middle School sorted and sealed mailers



Notre Dame Wrestlers moved inventory and sorted goods



D & S Auto Collision whitewashed reception room and hallway in shelter

St. Gabriel's Volunteer Day – they decorated for Christmas!



## PROPERTY MANAGEMENT MAINTENANCE

Five Star updated all fire extinguishers



Plumbing issue resolved in women's restroom by E. Dake Plumbing

Building was power washed by Freaky Clean donated by Billy Walter

Installation of camera monitor by Guardian Alarm in Families Moving Forward

Brush removal by Abney Landscaping



New sink, mirror and light fixture installed in office restroom

New COVID dividers provided by CDBG were installed



Washer/dryer unit installed at Hope House, provided by Senior Levy funds

Ongoing eco-static cleanings of the facility to avoid COVID

## A LETTER FROM THE EXECUTIVE DIRECTOR



Dear Friends of Hope,

Congratulations and thank you for navigating through a year of unknowns! In the face of rising food, rent and gas prices along with the uncertainty of rebounding from effects of the pandemic, Project Hope for the Homeless was able to provide exceptional quality service to our hurting, hungry, and homeless neighbors. A Path to Joy was attained for 86% of those we served! These men, women and families were able to enjoy a more stable, less chaotic life after only a 30-day stay.

With added stressors in our everyday lives, it has been important for us to learn coping skills for both our staff and to share with our guests. Erin Turner, our clinical consultant, has continued to train us on trauma-informed care. This gave us a more empathetic and educated lens when responding to and interacting with others. This helps us to have more grace, mercy, and understanding.

Financially, we had a small, but expected shortfall. We were prepared to meet this gap with funds God had blessed us with the year prior. In addition, we contracted with Perfection Electric to install our first generator to get us through the power outages. Thanks to our Lake County Commissioners, this unit kept us warm, maintained our food at adequate temperatures and made it possible for us to have light during the storms.

Together, we look to celebrate '30 Years of Hope' and we will have new initiatives as we revisit our 5-year strategic plan with you soon.

Respectfully, Judy Burr, executive director





## MISSION STATEMENT

To respectfully and compassionately empower persons who are homeless with hope by providing emergency and transitional shelter, care, and guidance together with the community.

## VISION STATEMENT

To be a solution in helping persons who are homeless to thrive and reach their most abundant life, inspired by the love of Jesus.

## TAKE A TOUR

Final Friday Tours are the last Friday of each month

4/28/2023	7/28/2023	10/27/2023
5/26/2023	8/25/2023	*11/17/2023
6/30/2023	9/29/2023	*12/22/2023

10a.m.  
to noon

*\*November & December dates are changed due to the holidays*

LOOK FOR OUR  
DOCUMENTARY IN 2023



Scan to donate



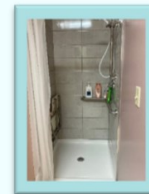
Phone: 440-354-6417  
25 Freedom Rd., Painesville Twp., OH 44077  
[www.projecthopeforthehomeless.org](http://www.projecthopeforthehomeless.org)

## PROPERTY MANAGEMENT SPECIAL PROJECTS

COIT was our vendor for quarterly deep cleanings provided by Lifeline/ADAMHS and Self-Development of People for the shelter



The Bed Bug Pros provide monthly prevention

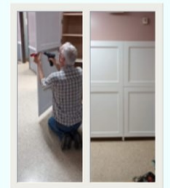


Dan Lease installed new shower stalls for the women's restroom courtesy of St. Mary's Trust Fund

Avalon Glavis sprayed for insects and bees



Tom Park built a beautiful cabinet for our guests' towels for the showers



Two new generators were installed by Perfection Electric made possible by Lake CDBG grant

New street sign provided by Cleveland Foundation installed by FastSigns





## 2022 BLESSING AWARD

**DIANNE SAVELLI**



A native of Meadville, Pennsylvania, Dianne Savelli has lived in Lake County since 1973. She holds a bachelor's degree in English from Allegheny College and a master's degree in elementary education from Lake Erie College. Dianne and her late husband, Guy, were blessed with three daughters, two sons, four granddaughters, and two grandsons who are the great loves of her life. As a family they have operated Savelli Dance and Martial Arts for 42 years, and with the help of the wonderful staff and families of the studio have been doing Christmas shows to benefit Project Hope for the Homeless since 2005.

Under Dianne's leadership, she and her team have been able to raise more than \$100,000 to date! Her strong desire to teach her students to use their gifts and talents for good is to be commended. Many people have had their hope restored and lives renewed thanks to her example.

CONGRATULATIONS DIANNE!

## PROGRAM PARTNERS

2-1-1

A Kid at Art for the Heart

CWRU Students

Crossroads Health

Daisy & Rutter

Extended Housing

Forbes House

Lakeland Nurses

Laketrans

OSU Extension

Morley Library

Salvation Army

U.S. Bank

WomenSafe

Pastor Zimmerman

Information & Referrals

Art with the families

Medical Assessment created

Crisis Intervention

Therapy dogs for families

Linkage to mental health services

Communications

Interns provide Health/Wellness

Transport to & from Shelter

Employment Readiness & Parenting

Storytime

Daytime Shelter/Lunch Program

Financial Literacy

Stress Management

Action for Recovery

## TRAINING PARTNERS

Crossroads Health

Deepwood

Harriet Tubman Center

Lake County Alcohol, Drug Addiction &  
Mental Health Services Board

Lake County General Health District

Lake County Job & Family Services

Lake County Sheriff's Office

Lake Geauga Recovery Center, Inc.

Painesville Twp Fire Department



## ADULT SHELTER

Total Guests Served	329
Shelter Nights	10,015
Average Length of Stay	30 days
Positive Transitions	86%
Shelter Calls at 2-1-1	3,430
Incidents	280 (911:82)
United States Veterans	13
Mental Health, Chemical Dependency or both	70%



## ADULT & FAMILIES STAFF TRAININGS

- Self-Care
- CPR/Defibrillator/Narcan
- De-escalation
- Emotional Atunement
- Emotional Agility
- Human Trafficking
- Implicit Bias
- Mental Health First Aid
- Motivational Interviewing



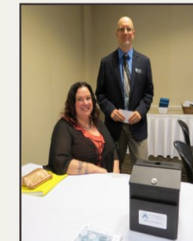
- Safety/Security - Recap of Active Shooter
- Best Practices for Documentation
- PTSD
- Street Drugs - Signs/Symptoms
- Suicide Prevention
- Trauma-Informed Care



## EXPERIENCE THE HOPE

We hosted our annual dinner, Experience the Hope, at St. Noel's Banquet Center! This was a table host event where many Champions of the shelter invited their friends and along with dinner, attendees were able to walk through life-sized shadow boxes featuring each program that we offer.

***Thanks to you we were able to raise after expenses, a little over \$30,000!***





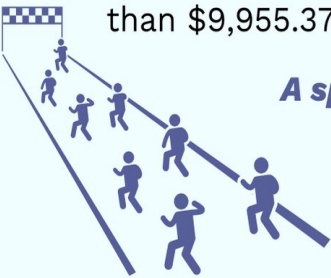


# JOG WITH A FROG

Promoted & Coordinated by John Hutchison

This past August, we held our 7th annual "Jog with a Frog 5K and 1-mile Walk in the Park," 143 runners and walkers registered for our event! We appreciate the race participants and our sponsors for helping us raise more than \$9,955.37!

A special thank you to our headline sponsor - AQUA DOC Lake & Pond Management



# FAMILIES MOVING FORWARD

69	Total Guests Served
23	Total Households
26	Parents
43	Children

11 Crates for Kids from Christ Child Society



Infants	8
Toddlers [2-4]	7
Elementary Age [5-12]	22
Middle Schoolers	4
High Schoolers	2



1,838	Shelter Day Units
85%	Positive Transitions
66 [14-LCJFS: 19-911]	Incidents

"...the care and friendship everyone offers to complete strangers warms the soul and protects the heart during some of the most unexpected trials of our lives" - FMF Parent

# FAMILIES SPECIALIZED TRAININGS



- Autism Spectrum Disorders
- Behavior Health for Children/Youth
- Child Abuse & Neglect

## A NEW PATH

A mom entered the shelter and once she felt safe, her 10-year-old joined her. Mom was able to work hard to meet all her goals. She was eligible for subsidized housing, and they found a home! She joined aftercare and received her phlebotomist's license working for a reputable hospital.



# HOPE HOUSE-SENIOR CARE

Supported by Lake County Senior Levy Funds



## Total Seniors

36



### Age Range

62-69	28
70-79	05
80-89	01

Total Hope House Residents

05

Total Shelter Nights

1,020

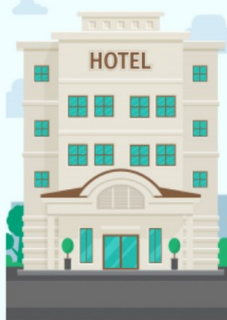
Positive Transitions

82%

Note: Hope House is a transitional home with subsidized or free rent for 90 days. It houses 3 seniors who are experiencing homelessness.

## HOTEL PROGRAM & COVID-19 PRECAUTIONS

26	Total Served
259	Shelter Nights
Quarterly	Deep Cleanings at Shelter
5-7 Days/Week	Eco-Static Spraying
Daily	Purifying/Disinfecting Area
Daily	Temperatures of Guests
Daily	Mask Required
Daily	Symptom Check



Note: All hotel guests received the same quality of care as shelter guests including meals, referrals, supportive case management with goal plans, laundry, transportation and/or clothing vouchers.

## HIGHLIGHTS OF OUR 2022 PROGRESS

We are active members of the Senior Services Levy Coalition, the Coalition for Housing & Support Services, Re-entry Coalition and Citizen's Circle (which helps ex-offenders have voluntary support and accountability);

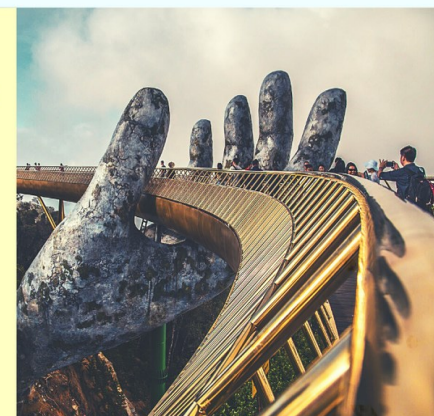


We celebrated three employees with 15 years of service:

Zoraida Sperry, Bridget Sulzer & Wes Tyler!

CONGRATULATIONS!

We were part of the conversations to help launch the New Beginnings Initiative (program to bridge gaps that prevent work) facilitated by Randy Carver and now administered by Salvation Army & Lifeline.





## HIGHLIGHTS OF OUR 2022 PROGRESS



Transformation Lake County (TLC) based off Living Free curriculum began meeting weekly and many souls coming to Christ;

We were part of conversations at City of Painesville to help identify ways for persons who are street homeless to not impact economic development;

We began a new partnership with Lake County Humane Society that will help persons who have pets to be housed for 30 days while they get their lives on track;



Changes occurred to strengthen our development work with John Hutchison becoming Community Engagement Director and hiring Terri Zmina as Grants Manager;

2-1-1, our information and referral source, took on the role of point of access performing part of intake prior to guests' arrivals;

We had an administrative intern, Andris Darby, from PSL (Perry Service Learning) who helped with social media and other tasks – she also raised \$460 with her own fundraiser!;

- ✓ Internship
- ✓ Learning
- ✓ Practice
- ✓ Experience
- ✓ Exposure



Evelynn Anthony, Lakeland student, was our social services intern who has worked alongside site staff;



Art Sidley, retired builder, Andy Torowski, CT Consultants, and Deacon Larry & Colletta Somrack of St. Helen's Parish began our plans for a Welcome Home Center warehouse to store needed items where our former guests can shop for free for household goods.

## AFTERCARE

Supported by the Ridgecliff Foundation

**Participant Households 56**

Adults 62

Children 33

**New Aftercare Participants 30**

Adults 23

Children 09

**Referrals to Rental Subsidies 131 households**

**Received HCRP Subsidies 23**

Adults 15

Children 08

**Care Packages 64**



## AFTERCARE BENEFITS & EVENTS

Aftercare Surveys  
Thanksgiving Turkeys & Sides  
Summer/Winter HEAP  
Christmas Gifts  
Santa Shop  
Summer Picnic



Current Events  
Volunteer Appreciation Drive Thru  
Back to School Bash  
Budgeting  
Special Mailings and Calls during Covid-19





## MEALS & VOLUNTEER SERVICE

"Volunteering is a great way to take a break from our busy lives and appreciate what we have, and bring support and positivity to others when they most need it."

-Agata, volunteer



*Not only is there value in their service, how do you measure the value of the lives they have saved?*



Scan to Volunteer



Total Volunteers	99
Adult Volunteer Hours	4,151
FMF Volunteer Hours	1,080
Total Volunteer Hours	5,231
Total Volunteer Leverage	\$73,234
Trainings	45
Applications Received	94
Total Meal Hours	1,746
Total Meal Value	\$98,866
Combined Value & Hours	\$172,100-6,977
Total In-Kind & Gift Cards	\$75,000

## HIGHLIGHTS OF OUR 2022 PROGRESS



Erin Turner, clinical consultant, hosted a Case Management Workshop on Trauma and Homelessness for area case managers;

Welcome Home Program, funded by Baird Family Foundation, met needs for families moving into their own homes;



Our E.D. Co-Chairs the Continuum of Care that helps identify gaps in services for homelessness and conducts the annual point-in-time count for Ohio;

We began to offer small self-care perks for our entire staff through Humble Heart, Gentle Soul Foundation;

A survey was conducted by Erin Turner, Clinical Consultant to evaluate and prioritize needs for shelter (from a trauma-informed care approach) and focus groups were formed;

**SURVEY**





## DONOR DATA

### INDIVIDUAL GIVING

Total Revenue Active Individual Donors: \$380,414

Number of Active Donors: 982

Number of Retained Donors: 604

Number of New Donors: 212

Number of Reactivated Donors: 166

Number of Monthly Donors: 40

Average Donation by Monthly Donors: \$53.15

Established stock donation option for potential donors



## FINANCIAL OVERVIEW\*

\*Preliminary Unaudited Financials

Individuals	\$380,414
Government*	\$248,340
*\$45,644 is included in the gov't as one-time Covid funds	
Foundations	\$207,524
Businesses	\$69,626
United Way	\$71,159
Churches	\$75,039
Special Events	\$43,016
School/Civic Support	\$5,238
Other	\$90

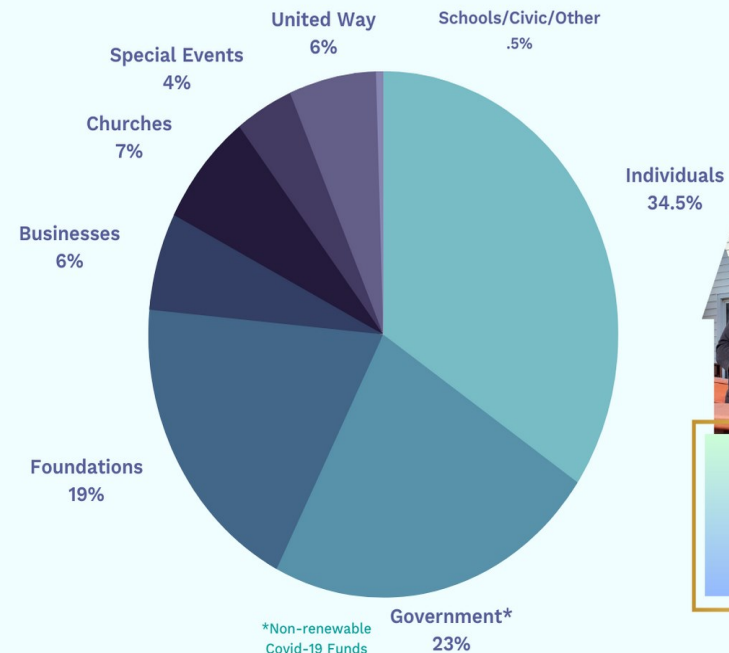
**TOTAL INCOME \$1,100,446**

Personnel	\$857,057
Facility Costs	\$131,704
Office/Admin	\$110,777
Guest Services	\$60,536

**TOTAL EXPENSES \$1,160,074**

Generator  
Expenditure  
(CDBG Capital Funds)  
\$30,535

Program 84%  
Admin 14%  
Fundraising 2%



Paid off our mortgage in November!

## COMMUNITY ENGAGEMENT HAPPENINGS

- Interviews for the Our Aging World with Joe Tomsick on WINT on 101.5 FM.
- We had 5 feature stories published including the News-Herald and Lake County Tribune regarding Welcome Home Program for Families Moving Forward, Christmas in July open house, our new Lake Humane Society partnership, and celebrating our momentous 30 years!
- We were featured in regular articles published in Lake County Council on Aging's Bridges publication.
- We partnered with a videographer to produce three moving professional videos geared for presentations to businesses, churches, and schools.
- We are members of the Eastern Area Chamber of Commerce & we joined Lakeland Community College's monthly peer development roundtable.

Speaker's bureau participation & coordination including presentations at or tours with the following schools, churches, and civic groups:

- Chapel United Methodist Church – Madison
- Cornerstone Christian Academy – Willoughby
- Christ Community Church of Willoughby
- First Church of Christ - Painesville
- First Congregational Church – Painesville
- First Presbyterian Church of Willoughby
- Lake County Sunrise Satellite Rotary Club
- Lake Erie College
- LaMuth Middle School
- Leadership Lake County
- Lutheran Women's Missionary League OH Conference
- North Star Church - Perry
- Notre Dame Cathedral Latin
- Painesville Baptist Church
- Painesville Rotary Club
- Perry High School
- Pilgrim Lutheran Brethren Church in Mentor
- United Methodist Church East Ohio Conference

C  
O  
M  
M  
U  
N  
I  
T  
Y

## GRANTS

### Private Foundations

### Received

Bessie Benner Foundation	\$5,000
CareSource Ohio Community Reinvestment Committee	\$12,563
Cyrus Eaton Foundation	\$2,500
Diversified Energy Community Giving	\$5,000
Dominion Energy Charitable Foundation	\$2,625
East Ohio Conference UMC	\$2,368
Humble Heart, Gentle Soul	\$62,900
In His Steps	\$5,000
Norfolk Southern Foundation	\$5,000
Ohio Children's Foundation/Elyria Charities	\$12,500
Parker Hannifin Foundation	\$5,000
Progressive Insurance Foundation Match	\$2,075
Ridgecliff Foundation	\$6,584
Sam J. Frankino Foundation	\$14,000
St. Mary Seminary 1	\$5,000
St. Mary Seminary 2	\$1,500
Thrivent	\$1,500
Western Reserve Presbytery	\$3,500
WRJSL	\$1,105

Note: Cycles of funding are not all calendar based

### Public Grants

### Received

ADAMHS Homeless COVID Grant	\$15,000
EFSP/FEMA Phase 39	\$6,543
Lake CDBG Generator	\$30,535
Lake County Senior Levy	\$39,685
Mentor CDBG - awarded	\$4,500
ODSA - CV	\$156,069
United Way of Lake County	\$70,000
All other United Way	\$1,159