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PROPERTY MANAGEMENT GROUPS

Shore Middle School sorted goods and pre-packed lunches
Memorial Middle School sorted and sealed mailers
Notre Dame Wrestlers moved inventory and sorted goods
D & S Auto Collision whitewashed reception room and hallway in shelter
St. Gabriel’s Volunteer Day – they decorated for Christmas!

PROPERTY MANAGEMENT MAINTENANCE

Five Star updated all fire extinguishers
Plumbing issue resolved in women’s restroom by E. Dake Plumbing
Building was power washed by Freaky Clean donated by Billy Walter
Installation of camera monitor by Guardian Alarm in Families Moving Forward
Brush removal by Abney Landscaping
New sink, mirror and light fixture installed in office restroom
New COVID dividers provided by CDBG were installed
Washer/dryer unit installed at Hope House, provided by Senior Levy funds
Ongoing eco-static cleanings of the facility to avoid COVID

A LETTER FROM THE EXECUTIVE DIRECTOR

Dear Friends of Hope,

Congratulations and thank you for navigating through a year of unknowns! In the face of rising food, rent and gas prices along with the uncertainty of rebounding from effects of the pandemic, Project Hope for the Homeless was able to provide exceptional quality service to our hurting, hungry, and homeless neighbors. A Path to Joy was attained for 86% of those we served! These men, women and families were able to enjoy a more stable, less chaotic life after only a 30-day stay.

With added stressors in our everyday lives, it has been important for us to learn coping skills for both our staff and to share with our guests. Erin Turner, our clinical consultant, has continued to train us on trauma-informed care. This gave us a more empathetic and educated lens when responding to and interacting with others. This helps us to have more grace, mercy, and understanding.

Financially, we had a small, but expected shortfall. We were prepared to meet this gap with funds God had blessed us with the year prior. In addition, we contracted with Perfection Electric to install our first generator to get us through the power outages. Thanks to our Lake County Commissioners, this unit kept us warm, maintained our food at adequate temperatures and made it possible for us to have light during the storms.

Together, we look to celebrate ‘30 Years of Hope’ and we will have new initiatives as we revisit our 5-year strategic plan with you soon.

Respectfully, Judy Burr, executive director
MISSION STATEMENT
To respectfully and compassionately empower persons who are homeless with hope by providing emergency and transitional shelter, care, and guidance together with the community.

VISION STATEMENT
To be a solution in helping persons who are homeless to thrive and reach their most abundant life, inspired by the love of Jesus.

TAKE A TOUR
10a.m. to noon

Final Friday Tours are the last Friday of each month
6/30/2023  9/29/2023  *12/22/2023

*November & December dates are changed due to the holidays

LOOK FOR OUR DOCUMENTARY IN 2023

Scan to donate
Phone: 440-354-6417
25 Freedom Rd., Painesville Twp., OH 44077
www.projecthopeforthehomeless.org

PROPERTY MANAGEMENT
SPECIAL PROJECTS

COIT was our vendor for quarterly deep cleanings provided by Lifeline/ADAMHS and Self-Development of People for the shelter

The Bed Bug Pros provide monthly prevention

Dan Lease installed new shower stalls for the women’s restroom courtesy of St. Mary’s Trust Fund

Avalon Glavis sprayed for insects and bees

Tom Park built a beautiful cabinet for our guests’ towels for the showers

Two new generators were installed by Perfection Electric made possible by Lake CDBG grant

New street sign provided by Cleveland Foundation installed by FastSigns
2022 BLESSING AWARD

DIANNE SAVELLI

A native of Meadville, Pennsylvania, Dianne Savelli has lived in Lake County since 1973. She holds a bachelor’s degree in English from Allegheny College and a master’s degree in elementary education from Lake Erie College. Dianne and her late husband, Guy, were blessed with three daughters, two sons, four granddaughters, and two grandsons who are the great loves of her life. As a family they have operated Savelli Dance and Martial Arts for 42 years, and with the help of the wonderful staff and families of the studio have been doing Christmas shows to benefit Project Hope for the Homeless since 2005.

Under Dianne’s leadership, she and her team have been able to raise more than $100,000 to date! Her strong desire to teach her students to use their gifts and talents for good is to be commended. Many people have had their hope restored and lives renewed thanks to her example.

CONGRATULATIONS DIANNE!

PROGRAM PARTNERS

2-1-1
A Kid at Art for the Heart
CWRU Students
Crossroads Health
Daisy & Rutter
Extended Housing
Forbes House
Lakeland Nurses
Laketran
OSU Extension
Morley Library
Salvation Army
U.S. Bank
WomenSafe
Pastor Zimmerman

Information & Referrals
Art with the families
Medical Assessment created
Crisis Intervention
Therapy dogs for families
Linkage to mental health services
Communications
Interns provide Health/Wellness
Transport to & from Shelter
Employment Readiness & Parenting
Storytime
Daytime Shelter/Lunch Program
Financial Literacy
Stress Management
Action for Recovery

TRAINING PARTNERS

Crossroads Health
Deepwood
Harriet Tubman Center
Lake County Alcohol, Drug Addiction & Mental Health Services Board
Lake County General Health District
Lake County Job & Family Services
Lake County Sheriff’s Office
Lake Geauga Recovery Center, Inc.
Painesville Twp Fire Department
ADULT SHELTER

Total Guests Served 329
Shelter Nights 10,015
Average Length of Stay 30 days
Positive Transitions 86%
Shelter Calls at 2-1-1 3,430
Incidents 280 (911:82)
United States Veterans 13
Mental Health, Chemical Dependency or both 70%

ADULT & FAMILIES STAFF TRAININGS

- Self-Care
- CPR/Defibrillator/Narcan
- De-escalation
- Emotional Atunement
- Emotional Agility
- Human Trafficking
- Implicit Bias
- Mental Health First Aid
- Motivational Interviewing
- Safety/Security - Recap of Active Shooter
- Best Practices for Documentation
- PTSD
- Street Drugs - Signs/Symptoms
- Suicide Prevention
- Trauma-Informed Care

EXPERIENCE THE HOPE

We hosted our annual dinner, Experience the Hope, at St. Noel's Banquet Center! This was a table host event where many Champions of the shelter invited their friends and along with dinner, attendees were able to walk through life-sized shadow boxes featuring each program that we offer.

Thanks to you we were able to raise after expenses, a little over $30,000!
JOG WITH A FROG

Promoted & Coordinated by John Hutchison

This past August, we held our 7th annual "Jog with a Frog 5K and 1-mile Walk in the Park," 143 runners and walkers registered for our event! We appreciate the race participants and our sponsors for helping us raise more than $9,955.37!

A special thank you to our headline sponsor - AQUA DOC Lake & Pond Management

FAMILIES MOVING FORWARD

69 Total Guests Served
23 Total Households
26 Parents
43 Children

11 Crates for Kids from Christ Child Society

Infants 8
Toddlers [2-4] 7
Elementary Age [5-12] 22
Middle Schoolers 4
High Schoolers 2

1,838
85%
66 [14-LCJFS: 19-911]

Shelter Day Units
Positive Transitions
Incidents

"...the care and friendship everyone offers to complete strangers warms the soul and protects the heart during some of the most unexpected trials of our lives" - FMF Parent

FAMILIES SPECIALIZED TRAININGS

- Autism Spectrum Disorders
- Behavior Health for Children/Youth
- Child Abuse & Neglect

A NEW PATH

A mom entered the shelter and once she felt safe, her 10-year-old joined her. Mom was able to work hard to meet all her goals. She was eligible for subsidized housing, and they found a home! She joined aftercare and received her phlebotomist's license working for a reputable hospital.
HOPE HOUSE-SENIOR CARE
Supported by Lake County Senior Levy Funds

Total Seniors 36

Age Range
62-69 28
70-79 05
80-89 01

Total Hope House Residents 05
Total Shelter Nights 1,020
Positive Transitions 82%

Note: Hope House is a transitional home with subsidized or free rent for 90 days. It houses 3 seniors who are experiencing homelessness.

HIGHLIGHTS OF OUR 2022 PROGRESS

We are active members of the Senior Services Levy Coalition, the Coalition for Housing & Support Services, Re-entry Coalition and Citizen’s Circle (which helps ex-offenders have voluntary support and accountability);

We celebrated three employees with 15 years of service:
Zoraida Sperry, Bridget Sulzer & Wes Tyler!
CONGRATULATIONS!

HOTEL PROGRAM & COVID-19 PRECAUTIONS

26 Total Served
259 Shelter Nights
Quarterly Deep Cleanings at Shelter
5-7 Days/Week Eco-Static Spraying
Daily Purifying/Disinfecting Area
Daily Temperatures of Guests
Daily Mask Required
Daily Symptom Check

Note: All hotel guests received the same quality of care as shelter guests including meals, referrals, supportive case management with goal plans, laundry, transportation and/or clothing vouchers.

We were part of the conversations to help launch the New Beginnings Initiative (program to bridge gaps that prevent work) facilitated by Randy Carver and now administered by Salvation Army & Lifeline.
HIGHLIGHTS OF OUR 2022 PROGRESS

Transformation Lake County (TLC) based off Living Free curriculum began meeting weekly and many souls coming to Christ;

We were part of conversations at City of Painesville to help identify ways for persons who are street homeless to not impact economic development;

We began a new partnership with Lake County Humane Society that will help persons who have pets to be housed for 30 days while they get their lives on track;

Changes occurred to strengthen our development work with John Hutchison becoming Community Engagement Director and hiring Terri Zmina as Grants Manager;

2-1-1, our information and referral source, took on the role of point of access performing part of intake prior to guests’ arrivals;

We had an administrative intern, Andris Darby, from PSL (Perry Service Learning) who helped with social media and other tasks – she also raised $460 with her own fundraiser!

Evelynn Anthony, Lakeland student, was our social services intern who has worked alongside site staff;

Art Sidley, retired builder, Andy Torowski, CT Consultants, and Deacon Larry & Colletta Somrack of St. Helen’s Parish began our plans for a Welcome Home Center warehouse to store needed items where our former guests can shop for free for household goods.

AFTERCARE

Supported by the Ridgecliff Foundation

Participant Households  56
   Adults       62
   Children    33

New Aftercare Participants  30
   Adults       23
   Children    09

Referrals to Rental Subsidies  131 households

Received HCRP Subsidies  23
   Adults       15
   Children    08

Care Packages  64

AFTERCARE BENEFITS & EVENTS

Aftercare Surveys
Thanksgiving Turkeys & Sides
Summer/Winter HEAP
Christmas Gifts
Santa Shop
Summer Picnic

Current Events
Volunteer Appreciation Drive Thru
Back to School Bash
Budgeting
Special Mailings and Calls during Covid-19
MEALS & VOLUNTEER SERVICE

"Volunteering is a great way to take a break from our busy lives and appreciate what we have, and bring support and positivity to others when they most need it."

– Agata, volunteer

Not only is there value in their service, how do you measure the value of the lives they have saved?

Total Volunteers: 99
Adult Volunteer Hours: 4,151
FMF Volunteer Hours: 1,080
Total Volunteer Hours: 5,231
Total Volunteer Leverage: $73,234
Trainings: 45
Applications Received: 94
Total Meal Hours: 1,746
Total Meal Value: $98,866
Combined Value & Hours: $172,100 - 6,977
Total In-Kind & Gift Cards: $75,000

HIGHLIGHTS OF OUR 2022 PROGRESS

Erin Turner, clinical consultant, hosted a Case Management Workshop on Trauma and Homelessness for area case managers;

Welcome Home Program, funded by Baird Family Foundation, met needs for families moving into their own homes;

Our E.D. Co-Chairs the Continuum of Care that helps identify gaps in services for homelessness and conducts the annual point-in-time count for Ohio;

We began to offer small self-care perks for our entire staff through Humble Heart, Gentle Soul Foundation;

A survey was conducted by Erin Turner, Clinical Consultant to evaluate and prioritize needs for shelter (from a trauma-informed care approach) and focus groups were formed;
**DONOR DATA**

**INDIVIDUAL GIVING**

- Total Revenue Active Individual Donors: $380,414
- Number of Active Donors: 982
- Number of Retained Donors: 604
- Number of New Donors: 212
- Number of Reactivated Donors: 166
- Number of Monthly Donors: 40
- Average Donation by Monthly Donors: $53.15

Established stock donation option for potential donors

**FINANCIAL OVERVIEW***

*Preliminary Unaudited Financials

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<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Individuals</td>
<td>$380,414</td>
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<tr>
<td>Government*</td>
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<td>*$45,644 is included in the gov't as one-time Covid funds</td>
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<td>Foundations</td>
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<td>Businesses</td>
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<td>United Way</td>
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<td>Churches</td>
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<td>Special Events</td>
<td>$43,016</td>
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<td>School/Civic Support</td>
<td>$5,238</td>
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<tr>
<td>Other</td>
<td>$90</td>
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**TOTAL INCOME** $1,100,446

- Personnel: $857,057
- Facility Costs: $131,704
- Office/Admin: $110,777
- Guest Services: $60,536

**TOTAL EXPENSES** $1,160,074

- Generators/Expenditure (CDBG Capital Funds) $30,535

**Percentage Breakdown**

- Program: 84%
- Admin: 14%
- Fundraising: 2%

Paid off our mortgage in November!
COMMUNITY ENGAGEMENT HAPPENINGS

- Interviews for the Our Aging World with Joe Tomsick on WINT on 101.5 FM.
- We had 5 feature stories published including the News-Herald and Lake County Tribune regarding Welcome Home Program for Families Moving Forward, Christmas in July open house, our new Lake Humane Society partnership, and celebrating our momentous 30 years!
- We were featured in regular articles published in Lake County Council on Aging's Bridges publication.
- We partnered with a videographer to produce three moving professional videos geared for presentations to businesses, churches, and schools.
- We are members of the Eastern Area Chamber of Commerce & we joined Lakeland Community College's monthly peer development roundtable.

Speaker's bureau participation & coordination including presentations at or tours with the following schools, churches, and civic groups:

- Chapel United Methodist Church – Madison
- Cornerstone Christian Academy – Willoughby
- Christ Community Church of Willoughby
- First Church of Christ - Painesville
- First Congregational Church – Painesville
- First Presbyterian Church of Willoughby
- Lake County Sunrise Satellite Rotary Club
- Lake Erie College
- LaMuth Middle School
- Leadership Lake County
- Lutheran Women’s Missionary League OH Conference
- North Star Church - Perry
- Notre Dame Cathedral Latin
- Painesville Baptist Church
- Painesville Rotary Club
- Perry High School
- Pilgrim Lutheran Brethren Church in Mentor
- United Methodist Church East Ohio Conference

GRANTS

<table>
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<tr>
<th>Private Foundations</th>
<th>Received</th>
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<tbody>
<tr>
<td>Bessie Benner Foundation</td>
<td>$5,000</td>
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<tr>
<td>CareSource Ohio Community Reinvestment Committee</td>
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<td>Cyrus Eaton Foundation</td>
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<td>Diversified Energy Community Giving</td>
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<tr>
<td>Dominion Energy Charitable Foundation</td>
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<td>East Ohio Conference UMC</td>
<td>$2,368</td>
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<td>Humble Heart, Gentle Soul</td>
<td>$62,900</td>
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<td>In His Steps</td>
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<td>Norfolk Southern Foundation</td>
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<tr>
<td>Ohio Children's Foundation/Elyria Charities</td>
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<td>Parker Hannifin Foundation</td>
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<td>Progressive Insurance Foundation Match</td>
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<td>Ridgecliff Foundation</td>
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<td>Sam J. Frankino Foundation</td>
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<td>St. Mary Seminary 1</td>
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<td>St. Mary Seminary 2</td>
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<td>Thrivent</td>
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<td>Western Reserve Presbytery</td>
<td>$3,500</td>
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<td>WRJSL</td>
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Public Grants

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<tr>
<td>ADAMHS Homeless COVID Grant</td>
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<tr>
<td>EFSP/FEMA Phase 39</td>
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<tr>
<td>Lake CDBG Generator</td>
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<tr>
<td>Lake County Senior Levy</td>
</tr>
<tr>
<td>Mentor CDBG - awarded</td>
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<tr>
<td>ODSA - CV</td>
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<tr>
<td>United Way of Lake County</td>
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<tr>
<td>All other United Way</td>
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