



**Project Hope** *for the Homeless*

*Restoring Hope. Renewing Lives.*

**30 Years of**

*Hope*

1993 - 2023

**2023 ANNUAL REPORT**

# TABLE OF CONTENTS

2. A letter from the Executive Director
3. Mission and Vision Statement
4. Program and Training Partners
5. Adult Shelter
6. Families Moving Forward
7. Hope House & Hope Hotel
8. Aftercare
9. Meals & Volunteer Services
10. Financial Overview
- 11-13. Communications
14. Grants
15. Donor Data
- 16-17. WHC Contractors & Foundation donors
18. Jog With a Frog
19. Night of Hope Dinner
20. 2022 Blessing Award
- 21-23. Property Management Highlights
24. Site Staff
25. Final Friday Tours
26. Executive Trustees & Leadership Team

# A LETTER FROM THE EXECUTIVE DIRECTOR



December 2023

Dear Friends of Hope,

Congratulations to you and thank you, the best supporters in NE Ohio, for your exceptional show of support during these trying times. Project Hope for the Homeless celebrated 30 Years of Hope (1993 – 2023).

- We reached 86% positive outcomes of housing and treatment of the 323 people we served in an average of 36 days.
- We built our new Welcome Home Center to help former guests shop for free for household items and small furnishings for their new homes!
- We created a 30-year documentary.
- We continued to develop a trauma-informed staff and environment for our guests.

We look to celebrate “Multiplying Miracles” in 2024 and the completion of an updated strategic plan.

Respectfully,  
Judy Burr, Executive Director

## MISSION STATEMENT

To respectfully and compassionately empower persons who are homeless with hope by providing emergency and transitional shelter, care, and guidance together with the community.

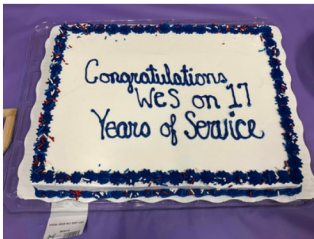
## VISION STATEMENT

To be a solution in helping persons who are homeless to thrive and reach their most abundant life, inspired by the love of Jesus.

# Thank you & Congratulations!



We congratulate Wesley Tyler on his retirement and 17.5 years of service to the shelter! Wes turned his life around after living in the shelter in 2004. He became a faithful volunteer, then became the overnight residential assistant where he dedicated his life to serving others. Thank you, Wes, for all the lives you've reached!



Scan to Donate



Phone: 440-354-6417  
25 Freedom Rd., Painesville Twp., OH 44077  
[www.projecthopeforthehomeless.org](http://www.projecthopeforthehomeless.org)







# PROGRAM PARTNERS

2-1-1

A Kid at Art for the Heart

CWRU Students

Cleveland Rape Crisis

Crossroads Health

Daisy & Rutter

Extended Housing

Forbes House

Lakeland Nurses

Laketrans

OSU Extension

Morley Library

Salvation Army

Signature Health

WomenSafe

Pastor Zimmerman

Pastor Kevin Schrum

Information & Referrals

Art with the families

Medical Assessment Created

Healthy Relationships

Crisis Intervention

Therapy dogs for families

Linkage to mental health services

Communications

Interns provide Health/Wellness

Transport to & from Shelter

Employment Readiness & Parenting

Storytime

Daytime Shelter/Lunch Program

Financial Literacy

Stress Management

Action for Recovery

Transformation Lake County (TLC)

Study

## TRAINING PARTNERS

- Crossroads Health
- Deepwood
- Lake County Alcohol, Drug Addiction & Mental Health Services Board
- Lake County General Health District
- Lake County Job & Family Services
- Lake County Sheriff's Office
- Painesville Twp Fire Department



# ADULT SHELTER

Total Guests Served 323

Shelter Nights 11,539

Average Length of Stay 36 days

Positive Transitions 86%

Shelter Calls at 2-1-1 4,290

Incidents 276 (911:67)

United States Veterans 14

Mental Health, Chemical 72%

Dependency or both

## ADULT & FAMILIES STAFF TRAININGS

- Best Practices for Documentation
- CPR/Defibrillator/Narcan
- De-escalation
- Food Safety
- Guest Crisis/Safety Plans
- Mental Health First Aid
- NASW Code of Ethics



- Safety/Security-Recap of Active Shooter
- Self-Care
- Street Drugs-Signs/Symptoms
- Substance Abuse Disorders
- Suicide Prevention
- Trauma-Informed Toolbox



# FAMILIES MOVING FORWARD

67	Total Guests Served
21	Total Households
25	Parents
42	Children

**13 Crates for Kids  
from  
Christ Child Society**



Infants	4
Toddlers [2-4]	9
Elementary Age [5-12]	25
Middle Schoolers	2
High Schoolers	2



2,534

83%

39 [4-LCJFS: 2-911]

Shelter Day Units  
Positive Transitions  
Incidents

"...the care and friendship everyone offers to complete strangers warms the soul and protects the heart during some of the most unexpected trials of our lives" - FMF Parent



## **FAMILIES SPECIALIZED TRAININGS**

- Autism Spectrum Disorders
- Behavior Health for Children/Youth
- Child Abuse & Neglect

### **"Overcoming"**

"A timid six-year-old entered the program with her mom and younger, toddler brother. The staff watched as she picked up books from our Children's corner and read them in a corner by herself. On the third day of being at the shelter, she waited for the Family Devotional Time to start and before the staff began reading from the Children's Devotional the little girl asked if she could read. The staff guided her, and the entire group realized that this girl was an excellent reader. After that night our little girl read every night until they moved out. The shyness seemed to leave her."

# HOPE HOUSE - SENIOR CARE



**Total Seniors 28**

## Age Range

62-64 8

65-69 12

70-79 8

**Total Hope House Residents 7**

**Total Shelter Nights 1,291**

**Total Hope House Units 863**

**Positive Transitions 80%**

Note: Hope House is a transitional home with subsidized or free rent for 90 days. It houses 3 seniors who are experiencing homelessness.

## HOTEL PROGRAM & COVID-10 PRECAUTIONS

2,083 Nights

20

144

Quarterly

5-7 Days/Week

Daily

When Symptoms Present

When High Contagion

Since March 2020

Total Served

Shelter Nights

Deep Cleanings at Shelter

Eco-Static Spraying

Purifying/Disinfecting Area

Temperatures of Guests

Mask Required



Note: All hotel guests received the same quality of care as our shelter guests do including meals, referrals, supportive case management with goal plans, laundry, transportation and/or clothing vouchers.

# AFTERCARE

Supported by the Ridgecliff Foundation

**Participant Households 64**

Adults 72

Children 39

**New Aftercare Participants 39**

Adults 22

Children 17

**Referrals to Rental Subsidies 104 Households**

**Received HCRP Subsidies 12 Households**

Adults 14

Children 14

**Care Packages 79**

## AFTERCARE BENEFITS & EVENTS

Aftercare Surveys

Goal Setting

Thanksgiving Turkeys & Sides

Summer/Winter HEAP

Summer Picnic

Back to School Bash

Credit Scores

Easter Baskets

Christmas Gifts/Party

Santa Shop



**Welcome Home Furnishings Provided for 6 Families**



# MEALS & VOLUNTEER SERVICE

"A special blessing of being a volunteer is meeting the guests. I have laughed with them, cried with them and prayed with them. I have been a listening ear, if a guest wants to share his story. I have sung silly songs, read books and shared Jesus with children. AND THOSE GUESTS - I cannot begin to tell you how grateful they are for Project Hope for the Homeless. I often leave my shift with my share of "God bless you" and "thank you" from the guests. Some would say I am a blessing to Project Hope for Homeless - I say Project Hope for Homeless is a blessing to me and to the homeless in our area." -Billie, volunteer

*Not only is there value in their service, how do you measure the value of the lives they have saved?*



Painesville Twp  
Fire Chief & Team



Scan to Volunteer

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Total Volunteers	104
Adult Volunteer Hours	4,109
FMF Volunteer Hours	1,169
Total Volunteer Hours	5,278
Total Volunteer Leverage	\$79,180
Trainings	50
Applications Received	104
Total Meal Hours	1,746
Total Meal Value	\$101,566
Combined Value & Hours	\$180,476-7,024
Total In-Kind & Gift Cards	\$75,000



# FINANCIAL OVERVIEW\*

\*Preliminary Unaudited Financials

Individuals	\$441,146
Government*	\$321,013
Foundations	\$230,659
Businesses	\$100,463
United Way(Total UW monies)	\$76,571
Churches	\$77,651
Special Events	\$40,896
School/Civic Support	\$7,365
Other	\$19,011

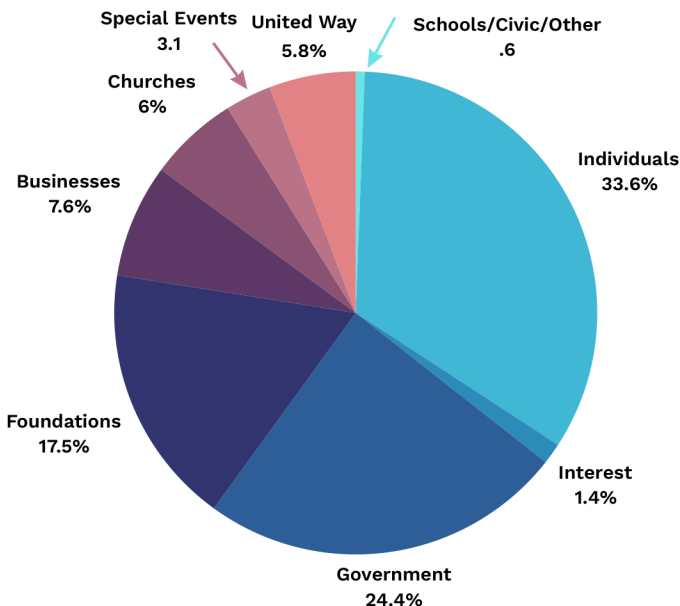
**TOTAL INCOME** **\$1,314,775**

Personnel	\$921,051
Facility Costs	\$141,105
Office/Admin	\$120,578
Guest Services	\$53,724

**TOTAL EXPENSES** **\$1,236,458**


Employee Retention  
Credit-Other  
Income: Received  
from IRS for  
pandemic struggles.  
**\$384,954**

*Board researching  
investment options*



# COMMUNITY ENGAGEMENT HAPPENINGS

## MEDIA HIGHLIGHTS

- 
- Anchor 52 produced 30-year documentary
  - Features in Mimi Magazine Oct-Nov-Dec 2023
  - News-Herald article for 30-year Anniversary
  - Tribune articles
  - WINT Radio Show-Our Aging World



## MEMBERSHIPS

- Coalition for Housing & Support Services of Lake Cty
- Continuum of Care (subcommittee of CHSSLC above)  
Our Exec. Dir. Co-Chairs & help conduct Point-In-Time
- Development Roundtable at Lakeland Community College
- Eastern Lake County Chamber of Commerce
- Geauga County Homeless Coalition
- Lake County Senior Levy Coalition
- Leadership Lake County

## COMMUNITY PARTICIPATION

- Canton for All People Tour
- Hope Delivered Event
- Lake County Landlord Appreciation Event
- Lakeland Community College Volunteer Fair
- Non-Profit Summit
- Senior Day at the Mall
- United Way Access to Justice and United Way Kick-off





# COMMUNITY ENGAGEMENT HAPPENINGS

## PRESENTATIONS/TOURS

Speaker's bureau participation & coordination including presentations at or tours with the following schools, churches, and civic groups:

- Celebration Lutheran Church
- Chapel United Methodist Church
- Concord Alliance Church
- Conneaut High School
- Cornerstone Christian Academy
- Delta Kappa Gamma
- Divine Word Church
- Girl Scouts
- Henkel Corporation tour
- Hynes Industries
- Imani United Church of Christ
- Lake Erie College
- Leroy Community Chapel
- Madison Ministerial Association
- Mentor United Methodist Church
- Notre Dame Cathedral Latin
- Perry Elementary School
- Perry High School – service learning
- Pilgrim Lutheran Brethren Church
- Samaritan House of Ashtabula
- Shoregate United Methodist Church
- St. Joseph's Women's Center – Fort Wayne, IN
- United Methodist East OH Conference
- United Way of Lake County Board & Youth
- Wickliffe HS for Torchlight Youth Mentoring
- Willoughby Hills Friends Church



# 30-YEARS OF SERVICE RESOLUTION RECEIVED BY:

**Lake County Board of Commissioners**

**Painesville Township Trustees**

**Ohio State House of Representatives**

## EMPLOYEE ANNIVERSARIES 10+ YEARS

10+  
YEAR

★	Tonya Abney, Aftercare Coordinator	14
★	Bryan Bossert, Property Manager	10
★	Judy Burr, Executive Director	30
★	Denise Jones, Social Services Director	26
★	Missy Knight, Volunteer Services Director	18
★	Alisa Nieves, RS, RA, SOS, Oncall, FMFRS	12
★	Bridget Sulzer, RS, RA, SOS, FMFRS	16
★	Marian Ruckert, Finance Director	23
★	Wesley Tyler, Residential Assistant	17

HAPPY  
*Anniversary*

# GRANTS

## Private Foundations

## Awarded

Avery Dennison Foundation	\$10,000
Baird Family Fund	\$10,000
Bessie Benner Foundation	\$7,000
The Cleveland Foundation	\$50,000
CPPS Heritage Mission (CHM Fund)	\$20,000
The Cyrus Eaton Foundation	\$1,000
Dominion Energy Charitable Foundation	\$2,500
East Ohio Conference of the UMC	\$791.38
Elyria Charities Inc.	\$15,000
The Sam J. Frankino Foundation	\$15,000
Humble Heart, Gentle Soul	\$50,000
The Huntington Foundation	\$5,000
In His Steps Foundation	\$5,000
The Lubrizol Foundation	\$25,000
Lutheran Women's Missionary League OH District	\$10,000
Norfolk Southern Corporate Giving	\$5,000
Orbis	\$5,000
Jerome T. Osborne & Georgeanne S. Osborne Charitable Trust	\$10,000
Parker Foundation	\$5,000
Edwin D. Northrup II Fund (PNC Trust Fund)	\$6,596
Robert H. Reichert Foundation Equities (PNC Trust Fund)	\$3,404
Ridgecliff Foundation	\$11,088
St. Mary's Seminary Outreach Trust Fund	\$7,500
The Presbytery of the Western Reserve Outreach Grant	\$2,800
Western Reserve Junior Service League	\$582

## Public Grants

## Awarded

EFSP/FEMA Phase 40	\$54,254
GOFBCI	\$25,000
Lake CDBG -CV	\$33,910
Lake County Job & Family Services	\$68,258
Lake County Senior Levy	\$35,269
Mentor CDBG	\$4,500
ODSA - HCRP	\$129,800
United Way of Lake County	\$75,480

# DONOR DATA

## INDIVIDUAL GIVING

Total Revenue Active Individual Donors: \$441,145

Number of Active Donors: 1,145

Donor Retention Rate: 62%  
(Industry Standard Approximately 40%)

Number of New Donors: 621

Number of Reactivated Donors: 290

Number of Monthly Donors: 55

Average Donation by Monthly Donors: \$ 54.50

We have a stock donation option for potential donors

## FUNDRAISING PARTNERSHIPS

Berkshire Hathaway Golf Outing	\$12,000
Mayfield Financial Services Collection	\$4,775
Mac Chafer's Winter Sucks Event	\$1,055
Unifire Worship Collection	\$1,000
Subaru Adventure Share the Love	
Special In-kind Collection	

# WELCOME HOME CENTER CONTRACTORS

Rob Painter	Electrical	AllSpark Electric
Jerry Bednarcic	Roof Shingles	Apollo Supply
Bill Gingrich	Carpentry	Bill Gingrich Construction
Steve Lovick	Equipment & Excavation	Cashen Ready Mix
Charles (Chad) A. Pengal	Project Manager	Owner of Chadwick Homes
Andrew Torowski	Architect/Engineer	CT Consultants
Darryl Dunlap	Foundation	Dunlap Concrete
Marty Nuccaroni	Foundation	Dunlap Concrete
Dan Dunlap	Foundation	Dunlap Concrete
Ralph & Todd Harrison	Stone & Grading	Hallmark Construction
Justin Dunlap	Vinyl Siding	Justin Dunlap
Mike Piatak & Kurt Toothman	Electric	IBEW Local 673
Chris Magyar	20-yard Dumpster	Major Waste Disposal
Bryan Waters	Lumber Package	Mentor Lumber & Suppl
Dan & Janie Goodson	Garage Door	Mr. Door
Art Sidley	Design	Retired Builder
Greg Osborne	Concrete Work	Osborne Concrete & stone
Bob Buescher	Concrete Block	R.W.Sidley
Rick Walker	Roof	Walker Bros. Roofing





## WELCOME HOME CENTER FOUNDATION DONORS

\$25,000	Lubrizol Foundation
\$20,000	Deacon Larry & Colletta Somrack
\$10,000	Jerome T. Osborne & Georgeanne S. Osborne Charitable Trust
\$5,000	Fredon Corporation
\$5,000	Mentor United Methodist Church
\$5,000	Truline Industries







## JOG WITH A FROG



This past August, we held our 8th annual "Jog with a Frog 5K and 1-mile Walk in the Park," 152 runners and walkers registered for our event! We appreciate the race participants and our sponsors for helping us raise more than \$12,454!

***A special thank you to our headline sponsor:***



# CELEBRATING A NIGHT OF HOPE

We hosted our annual dinner, Night of Hope, at St. Noel's Banquet Center! This was a table host event where the shelter invited their friends and along with dinner, awarded Blessing Award to Robert Rader, trustee for his dedication & meritorious service. Attendees were able to view our 30-year documentary.

***Thanks to you we were able to raise after expenses, nearly \$23,000!***







## 2023 BLESSING AWARD

### ROBERT C. RADER

Bob Rader has been married to Patricia Rader for 50 years! They have two (2) adult children, Steve and Kristen along with their grandchildren. He has been a member of Hope Ridge United Methodist Church since 1985 attending and leading Bible studies and Dave Ramsey Financial Peace classes. He's also a mission team member to the Dominican Republic, a lay leader and program narrator. He's been a Lake County resident since 1985.

Professionally, Bob is a retired CPA and has worked at Bridgestone, Avery Dennison and Sealy, Inc. in financial management and controller positions as well as providing several management consulting firms with client project-based technical support.

Bob has been involved in the life of the shelter for at least 24 years of its 30-year history. He has always had a heart for others and began as an overnight volunteer. His expertise in accounting led him to serve as Treasurer at least twice in the past. Finance and faith are often an oxymoron, but not for Bob. If God led us to grow, Bob had the extreme faith to help lead us in that direction. He brought accountability, faith and integrity to the mission and is to be commended for his meritorious service and dedication to the Ecumenical Shelter Network of Lake County, Inc.

# PROPERTY MANAGEMENT SPECIAL PROJECTS



Abney Landscaping did brush removal for the shelter & Hope House

Andrews-Osborne Academy decorated the shelter for Christmas



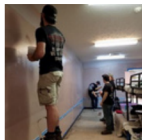
**AVERY  
DENNISON®**

Employees painted the new Welcome Home Center interior

COIT was our vendor for quarterly deep cleanings for the shelter



Our reception area was white-washed by Cleveland Construction on United Way's Day of Caring



D&S Automotive Collision & Restyling painted the men's dormitory

Divine Word Catholic Church decorated for holidays, painted the interior of the Welcome Home Center, organized & packed lunches



Lake Catholic HS students made inspirational notes for guests, organized our supply room & decorated for Christmas

Lake Erie Church of God beautified our grounds & stained our picnic tables



# PROPERTY MANAGEMENT SPECIAL PROJECTS

Lakeland Community College spring break students stocked the supply room



Mentor HS Football team moved household goods from the basement to the Welcome Home Center

Mormile Farmer's Insurance emptied our storage shed in preparation for the Welcome Home Center build



Ongoing eco-static cleanings of the facility to avoid COVID

Perry HS swim team helped decorate the shelter for Christmas



Pilgrim Lutheran Youth cleaned shelter, sorted & organized goods



Shore Middle School students pre-packed lunches & made inspirational posters for the shelter

St. Gabriel's Church put up the Christmas trees & decorated them.



St. John Vianney Youth packed lunches

Willoughby Hills Friends insulated outdoor shelter, repaired fence, bolted down parking blocks & stained our ramp



## PROPERTY MANAGEMENT 2023 HIGHLIGHTS



- Home Depot granted us \$3,500 for supplies! We purchased a new mailbox, commercial mats, a power washer, and various items for maintaining our facility!

The kitchen warming unit was replaced with St. Mary's Trust Fund dollars!



We secured our first professional cleaners for our administrative offices, ECO Cleaning Ohio who visit once a week!

 **THE BEDBUGPROS** provided monthly prevention

We met with CT Consultants, project manager, Chad Pengal and designer, Art Sidley to finalize plans for the Welcome Home Center. Jobs were bid out and construction completed!



The lift project was bid out and 101 Mobility was hired. Plans for construction to begin in 2024

Spots Carpet Cleaning donated services to clean all carpeted areas throughout the facility



# **Project Hope for the Homeless & FMF**

## **Site Staff**

Evelynn Anthony, RS/RA  
Savannah Anthony, RS/Overnight RA/SOS  
Erica Boslay, RS Sub/RA/SOS  
Rebecca Bruening, FMFRS  
Kay Bull, SOS  
Ieshia Duke, FMFRA  
David Greene FMFRA/RA/Overnight RA  
Randy Holbrooks III, RA  
Andrea Johnson, RS/RA  
Nikolina Kajic, RS  
Erin Lacina, RS/RA/Overnight RA/SOS  
Cheryl McAndrews, FMFRA/In-kind Coord  
Chelsea Moretti FMFRS  
Alisa Nieves, RS/RA/SOS Sub/Oncall  
Angela Oldenburgh, FMFRS/RS/RA/SOS  
Matt Painter, SOS Sub/RS Sub/RA Sub  
Deidre Salaam, FMFRA  
Jason Shaw, RS/FMFRS Sub  
Zoraida Sperry, FMFRA, Kitchen Mgr  
Bridget Sulzer, RS Sub/RA Sub  
Jasmin Toure, RA/Overnight RA  
Terri Zmina, FMFRS



# TAKE A TOUR

Final Friday Tours are the  
last Friday of each month

10a.m. to noon



1/26/2024  
2/23/2024  
\*3/22/2024

4/26/2024  
5/31/2024  
6/28/2024

7/26/2024  
8/30/2024  
9/27/2024

10/25/2024  
\*11/22/2024  
\*12/13/2024

***\*The dates marked with an asterisk are changed  
due to a holiday.***

Stop in for a tour of the shelter, and light refreshments to see how we serve our guests and to learn more about how you can help including volunteering. No appointment is needed, just stop in at Door 2 during those times and our staff will greet you and provide a tour!

# EXECUTIVE TRUSTEES



**Kevin Schrum, Chairperson**

## **Members-at-Large:**

**Anne Bandi**  
**Patrick Joyce**  
**Michael Milam**  
**Patricia Moten**  
**Deborah Park**

**Robert Rader**  
**Phil Seyboldt**  
**Mark Soeder**  
**William “Billy” Walter**

## **LEADERSHIP TEAM**



**Judy Burr, Executive Director**  
**Tonya Abney, Aftercare Coordinator**  
**Bryan Bossert, Property Manager**  
**Diana Capanna, FMF Program Director**  
**John Hutchison, Community Engagement Director**  
**Denise Jones, Social Services Director**  
**Dave Kerr, Property Assistant**  
**Missy Knight, Volunteer Services Director**  
**Cheryl McAndrews, In-Kind Coordinator**  
**Liz Miller, Receptionist**  
**Marian Ruckert, Finance Director**  
**Erica Shaw, Social Services Advocate**  
**Zoraida Sperry, Kitchen Manager**  
**Kelly Tanner, Executive Assistant**  
**Erin Turner, LISW-S, Clinical Consultant**  
**Terri Zmina, Grants Manager**

**A special thank you to Humble Heart, Gentle Soul Foundation  
for self-care perks to support our entire staff.**