



**Project Hope for the Homeless**

*Restoring Hope. Renewing Lives.*



# **MULTIPLYING MIRACLES!**

**1993 - 2024**

**2024 ANNUAL REPORT**

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# A LETTER FROM THE EXECUTIVE DIRECTOR



Dear Friends of Hope,

Another year of true blessing as we watched God bring to life his theme of Multiplying Miracles in 2024! Some of the great things that happened included:

- Finalization of our Strategic Plan for 2025-2028
- Investing our funds for our future with Raymond James at Carver Financial
- Continuing our trauma-informed culture through staff trainings
- Purchased case management software, MissionTracker thanks to the Rep. Dan Troy and the state of Ohio
- Installed a new lift for handicap accessibility from office to shelter thanks to the Lake County Commissioners
- Purchased Hope House for senior transitional program
- Partnered with Habitat for Humanity to install ramp and make improvements at Hope House
- Created new jobs for PT Human Resources Associate with Cleveland Foundation, Peer Support Specialist with Community Development Block Grant funds through the Lake County Commissioner's Office, and Social Services Specialist with One Ohio Recovery Foundation.
- Updated Standards of Operation for the shelter
- Secured Lead Ohio grant to replace our front administrative window

- Re-established the God Squad to pray for the shelter
- **The Honorable Tim Cannon, retired 11th District Court of Appeals judge joins our team as our volunteer legal advisor**
- Partnered with Leadership Lake County Signature Class for mini-home village feasibility study
- **Continued to serve 50 people each night with 389 served and nearly 80% of them breaking the cycle. Several former guests were also hired as employees!**

Every step we took, God multiplied our efforts and matched it with partnerships in funding or service.

Together we are Multiplying Miracles,



Judy Burr

## **MISSION STATEMENT**

To respectfully and compassionately empower persons who are homeless with hope by providing emergency and transitional shelter, care, and guidance together with the community.

## **VISION STATEMENT**

To be a solution in helping persons who are homeless to thrive and reach their most abundant life, inspired by the love of Jesus.

Scan to Donate



Phone: 440-354-6417  
25 Freedom Rd., Painesville Twp., OH 44077  
[www.projecthopeforthehomeless.org](http://www.projecthopeforthehomeless.org)





## PROGRAM PARTNERS

A Kid at Art for the Heart

Birthright

Christ Child Society

CWRU Students

Cleveland Rape Crisis Center

Crossroads Health

Daisy & Rutter

Exchange Club

Extended Housing

Forbes House

Headstart Help Me Grow

Lake Cty Council on Aging

Lake Cty Free Clinic

Lake Cty Humane Society

Lakeland Nurses

Laketrans

Lifeline 211/HCRP

OSU Extension

Morley Library

Salvation Army

Signature Health

WomenSafe

Pastor Zimmerman

Pastor Kevin Schrum

Art with the families

Diapers, Infant Needs

Crates for Kids (bedroom supplies)

Medical Assessment Created

Healthy Relationships

Crisis Intervention

Therapy dogs for families

Teddy Bears for Kids in trauma

Linkage to mental health services

Communications

Children pre-school

Meals on Wheels for Hope House

Comprehensive Medical Exams

Shelter for Pets of Shelter Guest

Interns provide Health/Wellness

Transport to & from Shelter

Referrals/Partial Intake to Shelter/Rental Subsidies

Employment Readiness & Parenting

Storytime

Daytime Shelter/Lunch Program

HIV Testing

Stress Management

Action for Recovery

Transformation Lake County (TLC) Study

## TRAINING PARTNERS

Deepwood

Footprints Center for Autism

Lake County Alcohol, Drug Addiction & Mental Health Services Board

Lake County General Health District

Lake County Job & Family Services

Lake County Narcotics Department

Lake County Sheriff's Office

Painesville Twp Fire Department



## ADULT SHELTER

Total Guests Served	389
Shelter Nights	12,247
Average Length of Stay	31 days
Positive Transitions	76%
Shelter Calls at 2-1-1	4,367
Incidents	275 (911:76)
United States Veterans	16/5%
Mental Health, Chemical Dependency or both	69%

## ADULT & FAMILIES STAFF TRAININGS

- Active Shooter
- Best Practices for Documentation
- CPR/Defibrillator/Narcan
- De-escalation
- Food Safety
- Guest Crisis/Safety Plans
- Mental Health First Aid
- Motivational Interviewing
- Narcan
- NASW Code of Ethics



- Safety/Disaster Plan
- Self-Care
- Street Drugs-Signs/Symptoms
- Substance Abuse Disorders
- Suicide Prevention
- Trauma-Informed Toolbox

# FAMILIES MOVING FORWARD

77	Total Guests Served
29	Total Households
29	Parents
48	Children

13 Crates for Kids  
from  
Christ Child Society



Infants	4
Toddlers [2-4]	6
Elementary Age [5-12]	27
Middle Schoolers	6
High Schoolers	5



2,197

67%

53 [13-LCJFS: 19-911]

Shelter Day Units  
Positive Transitions  
Incidents



## FAMILIES SPECIALIZED TRAININGS

- Autism Spectrum Disorders
- Behavior Health for Children/Youth
- Child Abuse & Neglect

“To say that I have no idea where we would be without your assistance is an understatement. To everyone that works there, thank you from the bottom of my heart. They have always been there to lift you up and go above and beyond to help. This place is a true blessing for so many including my family. Thank you and God bless.”

– Former Guest Grandma



## HOPE HOUSE - SENIOR CARE

Total Seniors	42
<u>Age Range</u>	
62-64	16
65-69	15
70-79	9
80-89	1
Total Hope House Residents	6
Total Shelter Nights	1,727
Total Hope House Units	744
Positive Transitions	100%

**Note:** Hope House is a transitional home with subsidized or free rent for 90 days. It houses 3 seniors who are experiencing homelessness.

***\*There were 28 seniors in 2023 compared to 42 in 2024***

## WELCOME HOME CENTER

Thank you to all the donors big and small who made it possible for us to build the Welcome Home Center for our guests to receive household goods upon transition to their homes.



Resolutions were received from local, state and federal officials. A ribbon-cutting ceremony was held with the help of our partners at Eastern Area Chamber of Commerce on February 14, 2024.



# WELCOME HOME CENTER

## Major donors of labor and funds included:

- Gayle Alanen
- AllSpark Electric
- Apollo Supply
- Bill Gingrich Construction
- James & Judy Burr
- John & Joan Busch
- Frederick & Kathleen Buse
- Carfagna Family-Magis Fdn
- Cashen Ready Mix & Builder Supply
- CT Consultants
- Chris & Marie DeHaas
- Colleen Dever & Grant Glazier
- Dan Dunlap
- Darryl Dunlap
- Justin Dunlap
- Deborah Frasher
- Fredon Corporation
- Melissa Gorris
- Hallmark Construction
- IBEW Local 673
- Dennis & Marsha Johnston
- Thomas & Kimberly Judge
- Klemenc Construction Inc.
- Edward & Karen Liggett
- The Lubrizol Foundation
- Lyndhurst Community of Faith
- Major Waste Disposal
- David & Doreen Mattson
- Mentor Lumber & Supply Co.
- Mentor UMC
- Mr. Door
- Marty Nuccaroni
- Osborne Concrete and Stone
- The Jerome T. Osborne & Georgeanne S. Osborne Charitable Trust
- Mario & Justine Ovsenik
- Thomas & Deborah Park
- Charles A. Pengal
- Perry Christian Church
- Dave Robinson
- Shoreline Church
- Arthur D. Sidley
- R.W. Sidley
- Kenneth & Christina Skilton, Jr.
- Katherine Somes
- Deacon Larry & Colletta Somrack
- Sunny Street Cafe
- Truline Industries
- Visiting Angels
- Walker Brothers Roofing
- Patrick & Judy Zilvitis



## AFTERCARE

Supported by the Ridgecliff Foundation

**Participant Households 44**

Adults 50

Children 25



**New Aftercare Participants 35**

Adults 26

Children 9

**Referrals to Rental Subsidies**

**173 Households**

**Received HCRP Subsidies**

**11 Households**

Adults 11

Children 6

**Care Packages 55**

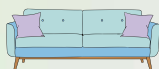
**Christmas Adoptions 18**

**Children Santa Shoppers 16**



## AFTERCARE BENEFITS & EVENTS

- Back to School Bash
- Christmas Gifts/Party
- Dine & Discover
- Easter Baskets & Luncheon
- Goal Setting
- Red Cross Blood Drive
- Resources
- Santa Shop
- Stress Management
- Summer Picnic
- Summer/Winter HEAP
- Thanksgiving Luncheon and Distribution of Turkeys & Sides from Truline Industries
- Trivia in the Park



**»» Welcome Home Furnishings Provided for 11 Families**



## MEALS & VOLUNTEER SERVICE

“It is amazing to see guests come in worn down by life and struggling, then over the course of several weeks be transformed, smiling, interacting, gaining confidence and hope for the future and to see how guests help and support each other. I get to feed the hungry and hear their stories and excitement about moving ahead to a new future. It is a joy to be part of an organization where staff, volunteers and guests work together in love to make wonderful things happen. I’ve been blessed in many ways volunteering here.” -Terri, Shelter Volunteer

*Not only is there value in their service, how do you measure the value of the lives saved?*

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Volunteers  
needed



Scan to Volunteer

Total Volunteers	83
Adult Volunteer Hours	4,149
FMF Volunteer Hours	1,288
Total Volunteer Hours	5,437
Total Volunteer Leverage	\$87,209
Trainings	38
Applications Received	114
Total Meal Hours	1,760
Total Meal Value	\$108,533
Combined Value & Hours	\$195,742-7,197
Total In-Kind & Gift Cards	\$80,000



# FINANCIAL OVERVIEW\*

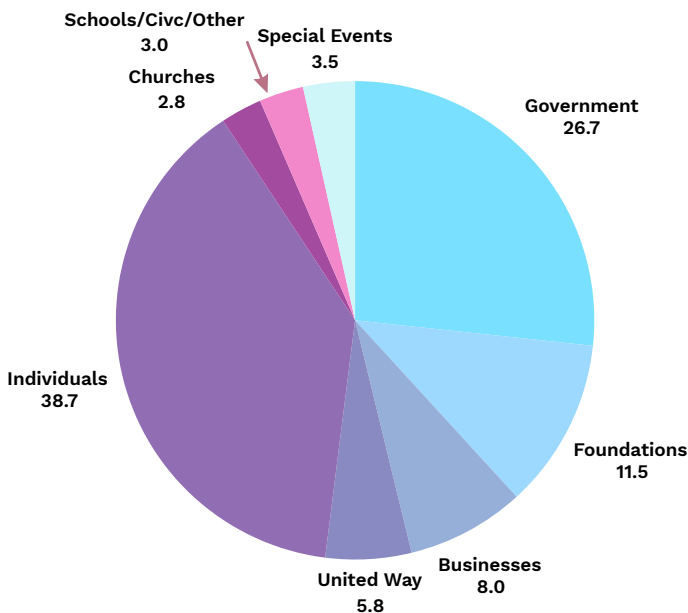
\*Preliminary Unaudited Financials

Individuals	\$540,842
Government*	\$371,800
Foundations	\$160,782
Businesses	\$110,737
United Way(Total UW monies)	\$81,719
Churches	\$39,863
Special Events	\$49,242
School/Civic Support	\$11,659
Other	\$30,655

**TOTAL INCOME** **\$1,397,299**

Personnel	\$1,024,198
Facility Costs	\$193,431
Office/Admin	\$96,235
Guest Services	\$77,625

**TOTAL EXPENSES** **\$1,391,489**



# COMMUNITY ENGAGEMENT HAPPENINGS

## MEDIA HIGHLIGHTS

- Adventure Subaru broadcast at Fox 8 New Day Cleveland
- BRIDGES publications of Lake County Council on Aging
- Lake County Tribune interview & article
- Laketrans advertisement on fixed route bus
- Mimi Magazine articles
- News-Herald ribbon cutting for Welcome Home Center
- Night of Hope video presentations of former guests
- WINT Radio 25 commercial spots
- WINT Radio Show-Our Aging World



## MEMBERSHIPS

- Alliance Against Human Trafficking
- Coalition for Housing & Support Services of Lake County
- Continuum of Care (subcommittee of CHSSLC above)  
Our Exec. Dir. Co-Chairs & our staff help conduct Point-In-Time annual street count
- Eastern Lake County Chamber of Commerce
- Geauga County Homeless Coalition
- Lake County Senior Levy Coalition
- Leadership Lake County

# COMMUNITY ENGAGEMENT HAPPENINGS

## COMMUNITY PARTICIPATION



- AWT Foundation Employee Resource Fair
- Berkshire Hathaway Annual Golf Outing
- Christ Child Society Annual Fundraiser
- Code Blue Planning & participation
- Lake County Council on Aging Annual Meeting/lunch
- Lake County Development Council Legislative Breakfast
- Lake County Free Clinic Health Fair
- Lake County General Health District-Community Health Improvement Plan/Participation
- Lake County Landlord Appreciation Event
- Lake County Non-Profit Summit
- Lake West Family Health & Safety Day
- Lakeland Community College Volunteer Fair
- Leadership Lake Cty Signature Class-Community Project
- Salvation Army Annual Fundraiser
- Salvation Army Back-to-School Bash
- Senior Day at the Mall
- St. Anne's in the Field Ribbon Cutting
- United Way Access to Justice and United Way Kick-off
- United Way Annual Breakfast
- United Way Celebrity Server
- United Way Hunger Coalition
- United Way Youth Graduation

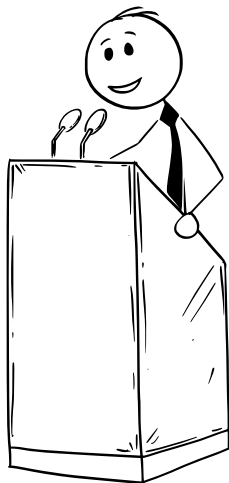


# COMMUNITY ENGAGEMENT HAPPENINGS

## PRESENTATIONS/TOURS

Speaker's bureau participation & coordination including presentations at or tours with the following schools, churches, and civic groups:

- Christ Community Church
- Cornerstone Christian Academy
- East Ohio UMC Conference
- First Church of Christ-Eastlake
- First Presbyterian Church
- Divine Word Church
- Hope Ridge UMC
- Lake Catholic High School
- Lake Erie College
- Lakeland Community College Volunteer Fair
- Life House Church
- Mentor Library
- Notre Dame Cathedral Latin
- Perry High School
- Perry High School – service learning
- Savelli Dance Recital
- St. Anne's in the Field
- St. Gabriel's Staff & Youth
- Sunnyside Cafe Honky Tonk Festival
- Taste of Madison Library Event
- United Way Women's Leadership Council



# DONOR DATA

## INDIVIDUAL GIVING

Total Revenue Active Individual Donors: \$540,842

Number of Active Donors: 1,121

Donor Retention Rate: 61.3%  
(Industry Standard Approximately 40%)

Number of New Donors: 264

Number of Reactivated Donors: 179

Number of Monthly Donors: 74

Average Donation by Monthly Donors: \$ 52.98

We have a stock donation option for potential donors

## FUNDRAISING PARTNERSHIPS

Adventure Subaru Share the Love	\$23,348.36
Berkshire Hathaway Golf Outing	\$9,562.47
Joe Zingales Superbowl Squares	\$1,160.00
Mac Chafer's Halloween Bash	\$472.00
Mac Chafer's Winter Sucks Event	\$1,594.00
Savelli Sisters LLC Dance Recital	\$10,000.00



# GRANTS

## Private Foundations

## Awarded

Aqua Ohio, Essential Foundation	\$2,500
Avery Dennison Foundation	\$5,000
Baird Family Fund	\$10,000
Bessie Benner Metzenbaum Fund	\$5,000
Bob's Discount Furniture Charitable Foundation	\$2,500
The Cleveland Foundation (2yrs)	\$78,249
CSX Transportation Community Service Grant	\$3,096
East Ohio Conference UMC Advance Special	\$761
Elyria Charities	\$10,000
Enbridge Gas Ohio Fueling Futures Grant	\$2,500
Humble Heart Gentle Soul Foundation	\$54,500
In His Steps Foundation	\$5,000
The James J. Hamilton Fund	\$4,000
Kaulig Giving Foundation	\$2,500
Lutheran Women's Missionary League OH District	\$8,000
Meijer	\$10,000
MGM Resorts Foundation	\$10,000
OneOhio Recovery Foundation (3yrs)	\$131,932
Parker Foundation	\$10,000
Presbytery of the Western Reserve	\$1,800
Ridgecliff Foundation	\$11,975
Rotary of Painesville	\$1,000
Sovereign Order of St. John	\$10,000
St. Mary's Seminary Outreach Trust Fund	\$7,315
The Christ Foundation	\$5,000
The Cyrus Eaton Foundation	\$2,600
The Helen F. Stolier and Louis Stolier Family Foundation	\$2,000
The Jerome T. Osborne and Georgeanne S. Osborne Charitable Trust	\$15,000
The Reuter Foundation	\$15,000
The Sam J. Frankino Foundation	\$15,000
Walmart Spark Good Local Grant	\$500
Western Reserve Junior Service League	\$1,170
Women's League St. Mark Lutheran Church	\$1,000

# GRANTS

## Public Grants

## Awarded

Catholic Charities Hunger & Shelter	\$3,500
EFSP/FEMA Phase 41	\$40,000
Government Faith Based Initiative	\$25,000
HOME ARP	\$46,500
Lake CDBG Capital	\$30,000
Lake CDBG Operating	\$34,000
Lake County Job & Family Services	\$79,374
Lake County Senior Levy	\$37,204
Mentor CDBG	\$4,500
ODOD Federal	\$145,000
ODOD State	\$72,500
Ohio Capital Fund Appropriations (2yrs)	\$15,328
Serve Ohio	\$950
United Way	\$80,000

## EMPLOYEE ANNIVERSARIES



<b>Tonya Abney, Aftercare Coordinator</b>	<b>15</b>
<b>Judy Burr, Executive Director</b>	<b>31</b>
<b>Denise Jones, Social Services Director</b>	<b>27</b>
<b>Missy Knight, Volunteer Services Director</b>	<b>19</b>
<b>Alisa Nieves, RS, RA, SOS, Oncall, FMF RS</b>	<b>13</b>
<b>Marian Ruckert, Finance Director</b>	<b>24</b>
<b>Kelly Tanner, Executive Assistant</b>	<b>10</b>

## JOG WITH A FROG

This past August, we held our 9th annual "Jog with a Frog 5K and 1-mile Walk" 207 runners and walkers registered for our event! We appreciate the race participants and our sponsors for helping us raise **\$18,023.50!**

**A special thank you to our headline sponsor:**



**Thank you to all of our Sponsors, who made this day possible!**

**FREDON**

**Lubrizol**

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**COIT**  
CLEANING & RESTORATION SERVICES  
EXCEEDING EXPECTATIONS ONE RELATIONSHIP AT A TIME

**BOB'S FURNITURE**

America's Choice in Home Care  
**VisitingAngels**  
LIVING ASSISTANCE SERVICES

**AQUA**  
An Essential Utilities Company

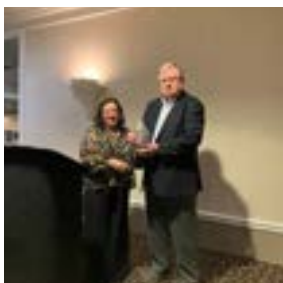
**TECMARK**  
CORPORATION

  
**SUNNY STREET**  
CAFE.

**meijer**

# CELEBRATING A NIGHT OF HOPE

We hosted our annual dinner, Night of Hope, at St. Noel's Banquet Center! We celebrated two outstanding people, who have gone above and beyond the call of the mission.



*A very special thank you to Tricia Roman & John Irvin for sharing their heartfelt stories of transformation and Tricia's artwork in a video presentation!*

**Thanks to you we were able to raise after expenses,  
just over \$25,000!**



## 2024 BLESSING AWARD

James Gillette, Attorney-at-Law, has been an attorney for 50 years and has faithfully contributed his knowledge and expertise to Project Hope for the Homeless for 25 of those years! Jim attended Wittenberg University and majored in political science. Jim passed the bar in 1974 and became the prosecutor in Franklin County until he moved to Chardon in 1978 where he began his private practice. He shared his legal expertise with the Village of Chardon from 1995-2019. Jim has been married to Diane for the past 10 years and they have a home in Chardon. He has 2 adult children and 1 grandchild.

Jim heard the buzz about the homeless shelter and while members of his church at the time, Hope Ridge United Methodist, were helping with rehab projects, Jim found his legal advice was the best way he could contribute. As he prepares to retire, we want to thank him for his many years of service helping us navigate many issues during our growth.

We are blessed to call you a friend and we are overjoyed to present you with the 2024 Blessing Award for your long-term dedication, commitment and meritorious service to the Ecumenical Shelter Network of Lake County, Inc.

# PROPERTY MANAGEMENT SPECIAL PROJECTS



101 Mobility installed a new lift



Abney Landscaping did brush removal for the shelter & Hope House



COIT was our vendor for quarterly deep cleanings for the shelter



Cleveland Clinic



D&S Automotive



Divine Word Catholic Church decorated for holidays

Guardian Alarm installed new upgraded cameras



Lake Catholic HS students



Hope Ridge  
UNITED METHODIST CHURCH

Mormile Farmer's Insurance



Little Scholars  
EARLY LEARNING CENTER



# PROPERTY MANAGEMENT SPECIAL PROJECTS

Ongoing eco-static cleanings of the facility to avoid COVID

Perry HS Cross Country team



Perry Service Learning

**PROGRESSIVE** Progressive Insurance



Shore Middle School students pre-packed lunches & made inspirational posters for the shelter

St. Gabriel's Church put up the Christmas trees & decorated them.



Sunrise Rotary Club



UW Day of Caring



Western & Southern Financial Services



**Footprints** Center for Autism



## MORE 2024 HIGHLIGHTS



**Billie Lelle, 2024 Senior of the Year from the Lake County Commissioners for her volunteerism at Project Hope for the Homeless**

Be <sup>♡</sup>  
proud of  
your <sup>♡</sup>  
Self <sup>♡</sup>

**Administrative staff participated in a Soul Care Day with Erin Turner facilitating trauma-informed care training at Geneva Lodge.**

*Provided by Humble Heart Gentle Soul Foundation*



**GO TEAM!**



# Project Hope for the Homeless & FMF

## 2024 Site Staff

Evelynn Anthony, RS/RA

Savannah Anthony, RS/Overnight RA/SOS

Erica Boslay, RS Sub/RA/SOS

Rebecca Bruening, FMF RS

Kay Bull, SOS

Ieshia Duke, FMF RA

Randy Holbrooks III, RA

Andrea Johnson, RS/RA

Nikolina Kajic, RS

Erin Lacina, RS/RA/SOS

Cheryl McAndrews, FMF RA/In-kind Coord

Chelsea Moretti FMFRS

Alisa Nieves, RS/RA/SOS Sub/On-call

Angela Oldenburgh, FMF RS/RS/RA/SOS

Matt Painter, SOS Sub/RS Sub/RA Sub

Deidre Salaam, FMF RA

Jason Shaw, RS/FMF RS Sub

Zoraida Sperry, FMF RA, Kitchen Mgr

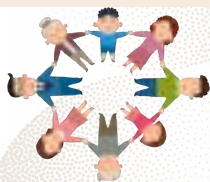
Bridget Sulzer, RS Sub/RA Sub

Jasmin Toure, RA/Overnight RA

Terri Zmina, FMF RS



# EXECUTIVE TRUSTEES



**Kevin Schrum, Chairperson**

**Anne Bandi, Vice Chair**

**Michael Milam, Treasurer**

**Deborah Park, Secretary**

## **Members-at-Large:**

**Don Betts**

**Emily Boban**

**Patrick Joyce**

**Paul Pawlaczyk**

**Robert Rader**

**Phil Seyboldt**

**Mark Soeder**

**William “Billy” Walter**

## **LEADERSHIP TEAM**



**Judy Burr, Executive Director**

**Tonya Abney, Aftercare Coordinator**

**Diana Capanna, FMF Program Director**

**John Hutchison, Community Engagement Director**

**Denise Jones, Social Services Director**

**Cruz Kerr, Human Resource Associate**

**David Kerr, Property Manager**

**Missy Knight, Volunteer Services Director**

**Cheryl McAndrews, In-Kind Coordinator**

**Liz Miller, Receptionist**

**Marian Ruckert, Finance Director**

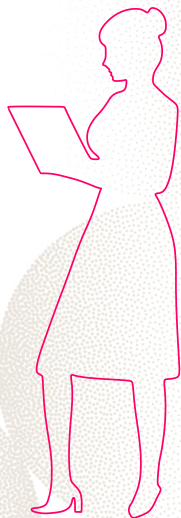
**Erica Shaw, Social Services Advocate**

**Zoraida Sperry, Kitchen Manager**

**Kelly Tanner, Executive Assistant**

**Erin Turner, LISW-S, Clinical Consultant**

**Terri Zmina, Grants Manager**





# TAKE A TOUR

Final Friday Tours are the  
last Friday of each month



10a.m. to noon

1/31/2025

2/28/2025

3/28/2025

4/25/2025

5/30/2025

6/27/2025

7/25/2025

8/29/2025

9/26/2025

10/31/2025

\*11/21/2025

\*12/19/2025

***\*The dates marked with an asterisk are changed  
due to a holiday.***

Stop in for a tour of the shelter, and light refreshments to see how we serve our guests and to learn more about how you can help including volunteering. No appointment is needed, just stop in at Door 2 during those times and our staff will greet you and provide a tour!